

TERMS OF REFERENCE

Sky Stream Offer 2024 Terms of Reference

1. This offer is made: (a) in Guernsey, by JT (Guernsey) Limited of East Wing, Trafalgar Court, Les Banques, St Peter Port, Guernsey, GY1 3PP; and (b) in Jersey, by JT (Jersey) Limited of No. 1 The Forum, Grenville Street, St Helier, Jersey JE4 8PB (each, “JT”) and is available to all new and existing Customers of JT who from 1 February 2024 (the “**Promotion Start Date**”) signed up to one of the following JT services:
 - (a) a JT One Lite or JT One Ultra plan in Jersey or Guernsey as further described on the JT website at <https://www.itglobal.com/jersey/jt-one/> and <https://www.itglobal.com/guernsey/jt-one/> for a minimum contract period of 24 months; or
 - (b) a standalone personal Broadband service in Jersey or Guernsey, as further described on the JT website at <https://www.itglobal.com/jersey/fibre-broadband/> and <https://www.itglobal.com/guernsey/broadband-plans/> including, in Guernsey, the JT Guernsey Fibre service as further described on the JT website at: <https://www.itglobal.com/guernsey/fibre-broadband/> for a minimum contract period of 12 months, (each, a “**Plan**” and, together, the “**Plans**”).
2. A Customer who signs or re-signs up to a Plan for the relevant minimum contract period, at the time of sign or re-sign up, may also choose to subscribe to the Sky Stream service provided by Sky UK Limited of Grant Way, Isleworth, Middlesex, TW7 5QD (“**Sky**”) at a discounted monthly rate as well as any other offer advertised by Sky at the time of sign up, for a minimum term of 18 months (“**Sky Stream**”).
3. Sky Stream is subject to Sky’s terms & conditions over which JT has no control. As part of this offer, where the Customer signs or re-signs up to a Plan, the Customer will receive an email which contains a link directing them to a Sky sign up web page. Sky will then process the sale of the Sky Stream service and, where the Customer is a new customer to Sky, carry out any necessary installation services in the Customer’s home. Sky will also arrange a date for the Customer’s existing services provided by Sky (if any) to be transferred and installed in the Customer’s home. Sky will contract, support and bill the Customer directly for Sky Stream and JT shall not be responsible for any action taken by Sky in this regard.
4. Only one Sky Stream is available per Customer. A Customer may not sign up to more than one Plan for the same Customer account.
5. JT reserves the right to amend or cancel this offer at any time before or after the Promotion Start Date at its sole discretion.
6. The offer is non-transferable and non-refundable and Customers cannot receive cash, or an alternative item, in place of Sky Stream.
7. This offer is available to Customers of JT signing or re-signing up to a Plan after the Promotion Start Date directly in JT’s retail outlets in Jersey or Guernsey or online at www.itglobal.com.
8. This offer may be used in combination with any other offer or promotion by JT.
9. These terms of reference are in addition to the following:
 - (a) the JT Data Services terms and conditions (which are available on the JT website at <https://www.itglobal.com/wp-content/uploads/Data-Services-Jersey-TCs-final-version-06.12.2021.pdf> and <https://www.itglobal.com/wp-content/uploads/Data-Services-Guernsey-TCs-final-version-06.12.2021.pdf>);
 - (b) the JT Exchange Line terms and conditions (which are available on the JT website at <https://www.itglobal.com/wp-content/uploads/Exchange-Line-TCs-final-version-15.03.2022.pdf>); and
 - (c) the JT One Ultra and JT One Lite Terms of Reference (which are available on the JT website at <https://www.itglobal.com/jersey/jt-one/> and <https://www.itglobal.com/guernsey/jt-one/>), (together the “**Terms**”),any capitalised term not defined in these terms of reference shall have the meaning given to it in the relevant Terms.

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10. As part of this offer the Customer will be required to consent to the sharing of their personal information with Sky. Such consent will be explicitly obtained at the point of sign up either online, by telephone or in-store. By participating in the offer each participant acknowledges and consents to JT handling their personal information. Any personal information provided by the participant as part of this Offer will be dealt with by JT in accordance with its privacy policy which can be viewed at www.jtglobal.com/global/privacy-policy/. JT may also use personal information to provide updates with news about its products and services using the contact details provided. JT may share such information with other affiliates of JT Group Limited and may send details of other goods and services, which may be of interest. If a participant does not wish to receive marketing communications, they must inform JT via its website www.jtglobal.com. Each participant has a right to ask for a copy of the information held about them in JT's records and to require JT to correct any inaccuracies by writing to Customer Services, PO Box 53, No 1 The Forum, Grenville Street, St Helier, Jersey JE4 8PB or emailing customer services at Customer.services@jtglobal.com.
11. A cooling-off period of 14 days applies to a Customer who signs or re-signs up to one of the Plans. However, Sky Stream is subject to Sky's terms and conditions in this regard.