

Late Payment Fees Schedule

SERVICES TO WHICH THIS SCHEDULE APPLIES

- Advertising and Listing;
- Business Continuity Services;
- Colocation Service;
- Data Services;
- DDoS Mitigation Service;
- Disaster Recovery Service;
- Equipment Purchase;
- Equipment Rental;
- Exchange Line Service;
- General Services;
- JT Lab;
- Post Paid Mobile Telephone Services;
- Number Translation Service;
- Aggregated Off-Island STM1 Service;
- One Point Services; and
- Support Service.

(together the “**Services**”)

Any capitalised terms within this Schedule shall have the same meaning as in the terms and conditions for the Services unless otherwise defined.

For the avoidance of doubt, if there is any conflict between the terms contained in this Schedule and the terms and conditions for the Services then the terms contained in this Schedule will take precedence.

LATE PAYMENT FEES APPLICABLE TO CONSUMER SERVICES WITH EFFECT FROM JANUARY 2019

“Consumer Services” means:

- a) Services paid for by a JT Account where the Customer is an individual or individuals; and
- b) Services that are sold by JT as a consumer product.

For Consumer Services, the Late Payment Fee for any Charges due that have not been settled within 30 (thirty) days from the date of the invoice shall be £7.50.

Any Late Payment Fee applied in respect of Consumer Services will only be applied once to any outstanding Charges which are subject to a Late Payment Fee.

LATE PAYMENT FEES APPLICABLE TO BUSINESS SERVICES WITH EFFECT FROM JANUARY 2019

“Business Services” means:

- a) Services paid for by a JT Account where the Customer is a registered company or business; and/or

b) Services that are sold by JT as a business product.

For Business Services, the Late Payment Fees are as follows:

- 1) £20 for Customers who are billed up to and including £20,000 per annum for any Charges due that have not been settled within 30 (thirty) days from the date of the invoice;
- 2) 3% of the outstanding Charges on the invoice to which the Late Payment Fee relates for Customers who are billed in excess of £20,000 per annum for any Charges due that have not been settled within 60 (sixty) days from the date of the invoice; or
- 3) In accordance with any Master Services Agreement in place.

Any Late Payment Fee applied in respect of Business Services will only be applied once to any outstanding Charges which are subject to a Late Payment Fee.

For the avoidance of doubt, the Late Payment Fee for Consumer Services will apply where a consumer Customer purchases a consumer product. The Late Payment Fee for Business Services will apply where: a) a business Customer purchases a business product; b) a consumer Customer purchases a business product, or c) a business Customer purchases a consumer product.