



# Direct Debit payment form



Please complete this form in full in BLOCK CAPITALS using a blue or black ball point pen and return it to Finance Department, JT, 24 High Street, St Peter Port, Guernsey, GY1 2JU.

### This type of payment plan allows you to regularly pay your bill in full.

**Full name of account holder:**

**JT account number:**

**Daytime contact number:**

**Name and full postal address of your bank or building society:**

To: The Manager
Bank/building society:
Address:
Postcode:

**Name(s) of account holder(s):**

**Bank/building society account number:**

**Branch sort code:**

## Instructions to your bank or building society to pay by Direct Debit

**Service user number:**

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**Reference number:**

We are now able to offer our Direct Debit customers a range of new billing dates.

You can choose from a billing date of the 7th/10th/15th/21st of each month and we will debit your bank account for the full amount owing on your JT account on, or shortly after the following dates:

- 7th of the month, payment will be taken on the 28th of the same month.
- 10th of the month, payment will be taken on the 5th of the following month.
- 15th of the month, payment will be taken on the 9th of the following month.
- 21st of the month, payment will be taken on the 11th of the following month.

We will still send you a copy of your bill as normal.

Should you have any questions about this form or need any help in completing it, please call our helpline on 882 994 (8.30am to 5pm, Monday to Friday).

**Important information:** To provide services to you, we need to handle personal information about you and this will be processed in accordance with the Data Protection (Bailiwick of Guernsey) Law 2017 and in accordance with our Data Protection Notice which can be found at [www.jtglobal.com/GDPR](http://www.jtglobal.com/GDPR). By completing this form you are consenting to us using this information to provide you with service(s). Your information will be retained for up to a maximum of 6 years after the end of your contract with us. You have a right to ask for a copy of the information held about you in our records. If you require us to correct any inaccuracies please email [customer.services@jtglobal.com](mailto:customer.services@jtglobal.com). Full details of your rights can be found at [www.jtglobal.com/GDPR](http://www.jtglobal.com/GDPR).

We will also use your personal information for the purposes of our legitimate interests; namely to keep you updated with news about our products and services, run credit checks where necessary, and share your information within the JT group of companies who may send you details of other goods and services which may be of interest to you.

Please confirm you wish to receive these types of marketing communications, by ticking this box .

The marketing preference options you select will not affect the delivery of your bill.

**Instruction to your bank or building society**

Please pay JT (Guernsey) Ltd Direct Debits from the account detailed in this Instruction subject to safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with JT (Guernsey) Ltd and, if so, details will be passed electronically to my bank/building society.

**Signature:**

**Date:**



## The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit JT (Guernsey) Limited will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request JT (Guernsey) Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

**You should retain a copy of this form for your records.**

- If an error is made in the payment of your Direct Debit by JT (Guernsey) Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when JT (Guernsey) Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

