

TERMS OF REFERENCE

Christmas Bill Credit Offer 2024

1. This Offer is available where You sign or re-sign up to an Advanced Post-paid Mobile Service (the “**Advanced Service**”) or a Limitless Post-paid Mobile Service (the “**Limitless Service**”) with Us for a Minimum Contract Period of 24 months during the period 1 November 2024 to 31 December 2024 (the “**Promotional Period**”).
2. Where You sign up to the Advanced Service during the Promotional Period You will be entitled to receive a credit of £100 on Your Account (the “**Advanced Offer**”).
3. Where You sign up to the Limitless Service during the Promotional Period You will be entitled to receive a credit of £150 on Your Account (the “**Limitless Offer**”).
4. The Advanced Offer applies to the standard Advanced Service. All other Post-paid Mobile Services are excluded from the definition of Advanced Service.
5. The Limitless Offer applies to the standard Limitless Service. All other Post-paid Mobile Services are excluded from the definition of Limitless Service.
6. The Advanced Offer and Limitless Offer (together the “**Offers**”) are non-transferable and non-refundable, and You cannot receive cash, or an alternative item, in place of the Offers.
7. The Offers are available to You, whether You are a new customer or an existing customer who wants to upgrade to the Advanced Service or Limitless Service. However, for the avoidance of doubt, the Minimum Contract Period will apply whether You are a new customer or an existing customer upgrading Your Service from an extant Service.
8. Where You sign up for the Advanced Service and receive the Advanced Offer, You can upgrade during the Minimum Contract Period to the Limitless Offer at any time. However, You will not be entitled to the Limitless Offer where You upgrade to the Limitless Service during the Minimum Contract Period of Your Advanced Service. You may also subsequently downgrade to the Advanced Service at any time during the Minimum Contract Period. Where You sign up for the Advanced Service, receive the Advanced Offer and You cancel Your Service during the Minimum Contract Period, You will be liable to pay the Service Charges for the balance of the Minimum Contract Period of the Advanced Service.
9. However, where You sign up for the Limitless Service, receive the Limitless Offer and You cancel Your Service during the Minimum Contract Period, You will be liable to pay the Service Charges for the balance of the Minimum Contract Period of the Limitless Service.
10. Where You are one of Our new customers, You will be subject to a full verification process and the Offers may not be claimed without valid confirmation by Us as to Your identity. Our decision in this regard shall be final.
11. We reserve the right to modify or cancel the Offers at any time without prior notice.
12. The Offers may not be taken in conjunction with any other promotion offered by Us for the Advanced Service and/or the Limitless Service.
13. Any capitalised term not defined in these terms of reference shall have the meaning given to it in the [Definitions](#) terms and conditions.
14. These terms of reference are in addition to Our Post-paid Mobile Service terms and conditions which are available at the following link:
https://www.jtglobal.com/wp-content/uploads/Post-Paid-Mobile_01.2024.pdf.
15. Where You are in Jersey a cooling-off period of 14 days applies to each of the Limitless Service and Advanced Service. Where You are in Guernsey a cooling-off period of 30 days applies to each of the Limitless Service and Advanced Service. For the avoidance of doubt, where You exercise Your right to cancel the Service during the cooling-off period You will not be entitled to receive the Offers.