



## **Affinity Plan - Terms of Reference (Jersey and Guernsey)**

1. The Affinity Plan is available to a new or existing Customer of JT who is also an employee of a business in Jersey or Guernsey which has been approved by JT as a partner for the Affinity Plan (an “Affinity Partner”).
2. The following Terms of Reference are in addition to, and must be read in conjunction with, the following JT Terms and Conditions:
  - 2.1 Equipment Purchase Terms and Conditions; and
  - 2.2 Post-paid Mobile Service Terms and Conditions.
3. Unless otherwise specified, terms used in these Terms of Reference have the same meaning as defined in JT’s Post-paid Mobile Service Terms and Conditions and/or Equipment Purchase Terms and Conditions (as applicable).
4. The Service set forth in these Terms of Reference applies from the date on which the Customer’s Contract for the Affinity Plan is approved and the Service is provided. Thereafter, JT may vary these Terms of Reference, the Services, Service Charges and/or Prices in accordance with the applicable JT Terms and Conditions.

## **Requirements**

5. In order to qualify for the Affinity Plan, the Customer must agree to each of the following:
  - 5.1 that they are employed by an Affinity Partner at the time of sign-up or renewal of the Contract and they are able to produce proof of employment, e.g. a staff pass with their photograph on; and
  - 5.2 online billing and payment by Direct Debit.

## **Affinity Plan**

6. The Affinity Plan includes the following per month:
  - 6.1 unlimited worldwide call minutes from JT’s network and when roaming in UK/US/EU;
  - 6.2 unlimited worldwide text messages from JT’s network and when roaming in UK/US/EU;

- 6.3 10GB mobile local data;
  - 6.4 10GB mobile roaming data in UK/US/EU; and
  - 6.5 free incoming calls when roaming in UK/US/EU.
7. If the Customer requires additional voice, SMS or data, then these can be purchased from JT at the current Service Charges, as can be found at:
- 7.1 [www.jtglobel.com/jersey/pay-monthly-plans](http://www.jtglobel.com/jersey/pay-monthly-plans) (if the Customer resides in Jersey); or
  - 7.2 [www.jtglobel.com/guernsey/pay-monthly-plans](http://www.jtglobel.com/guernsey/pay-monthly-plans) (if the Customer resides in Guernsey).
8. The benefits associated with the Affinity Plan will automatically cease after the expiry of the Minimum Contract Period. To continue to benefit from the Affinity Plan after the expiry of the Minimum Contract Period, the Customer must re-sign a new Contract. An SMS reminder will be sent to the Customer one month before the expiry of the Minimum Contract Period, reminding the Customer to re-sign, and the Customer must comply with the requirements of paragraph 5 above at the time of re-signing.
9. In the event that the Affinity Plan expires or is terminated for any reason, the Customer's mobile service will automatically revert to the following allowances per month:
- 9.1 unlimited worldwide call minutes from JT's network and when roaming in UK/US/EU;
  - 9.2 unlimited worldwide text messages from JT's network and when roaming in UK/US/EU;
  - 9.3 10GB mobile local data;
  - 9.4 10GB mobile roaming data in UK/US/EU;
  - 9.5 free incoming call when roaming in UK/US/EU,
- charged at the then applicable monthly rates published by JT at the websites stated in paragraph 7 above.
10. An existing pay as you go Customer may transfer their mobile service to the Affinity Plan if they meet the eligibility criteria detailed in paragraph 5 above. The Customer must apply by visiting <https://www.jtglobel.com/corporate-affinity-scheme/>.
11. The call minutes, SMS and data allowances are unique to the Affinity Plan and will not be shared with any other mobiles on the same account.
12. Any minutes, data and/or SMSs that remain unused at the end of a month, will not be carried over to the following month. All usage in excess of the above allowances will be charged at JT's standard rates.
13. The minutes, SMS and data allowances only apply when the mobile device is either: (a) connected to JT's network in Jersey or Guernsey; or (b) roaming in UK/US/EU, but text

messages can be sent to any number worldwide. JT cannot guarantee delivery of any SMS.

14. Any calls, SMSs and data used whilst roaming outside of UK/US/EU will be charged at JT's standard roaming rates. See [www.jtglobal.com/roaming](http://www.jtglobal.com/roaming) for more information.

## **General terms**

15. Subscription to the Affinity Plan cannot be taken in conjunction with any other mobile promotional offers.
16. Online billing and payment by Direct Debit are pre-requisites for the Affinity Plan. JT will be entitled to charge additional fees if: (a) billing is not received online; and/or (b) payments are made other than by Direct Debit. For more information, see either:
  - 16.1 [www.jtglobal.com/jt-help/jersey/account-and-billing/](http://www.jtglobal.com/jt-help/jersey/account-and-billing/) (for Customers residing in Jersey); or
  - 16.2 [www.jtglobal.com/jt-help/guernsey/account-and-billing/](http://www.jtglobal.com/jt-help/guernsey/account-and-billing/) (for Customers residing in Guernsey).
17. The Affinity Plan's mobile allowances do not include calls made and SMSs sent to premium rate numbers or any other specialised landline or mobile services that incur charges in excess of standard call charges, as detailed on [www.jtglobal.com](http://www.jtglobal.com).