

JT EQUIPMENT PURCHASE TERMS AND CONDITIONS

These terms and conditions are important and should be read carefully. If you have any queries regarding the terms and conditions please telephone 01534 882882 in Jersey or 01481 818152 in Guernsey or contact JT via www.jtglobal.com.

1. DEFINITIONS

In the Conditions (as defined below) the following terms shall have the following meanings unless expressly stated otherwise:

- 1.1. "Application Form" means a completed application or quotation or proposal form for purchase of Goods as signed by the Customer and returned to JT.
- 1.2. "Conditions" means these terms and conditions, any relevant Application Form and any written amendments, variations or additions thereto.
- 1.3. "Contract" means the agreement made between the Customer and JT for the supply by JT to the Customer of Goods which agreement is governed by the Conditions.
- 1.4. "Customer" means the person named in the Invoice.
- 1.5. "Goods" means goods (including any Mobile Device) sold by JT pursuant to the Contract.
- 1.6. "GST" means Goods and Services Tax charged in the Bailiwick of Jersey, where applicable, by JT to the Customer in addition to the cost of Goods supplied, pursuant to the Goods and Services Tax (Jersey) Law 2007 and/or the Goods and Services Tax (Jersey) Regulations 2007.
- 1.7. "Invoice" means the document sent by JT to the Customer, demanding payment for the Goods.
- 1.8. "JT" means JT (Jersey) Limited, registered number 83487, having its principal place of business at 1 The Forum, Grenville St., St Helier, Jersey, JE4 8PB, and/or JT (Guernsey) Limited, registered number 39971, having its principal place of business at 24 High Street, St Peter Port, Guernsey GY1 2JU as applicable, and their successors or assigns as notified to the Customer from time to time.
- 1.9. "JT Group" means any direct or indirect subsidiary for the time being of JT Group Limited.
- 1.10. "Late Payment Fee" means a fee applied in accordance with the Late Payment Fees Schedule available here: <https://www.jtglobal.com/static/t&cs/Late-Payment-Fees-Schedule.pdf>
- 1.11. "Mobile Device" means a product (including but not limited to any portable electronic device) which is sold by JT pursuant to the Contract and which JT makes available for purchase in monthly instalments by means of a Mobile Device Payment Plan.
- 1.12. "Mobile Device Payment Plan" means the Contract made between JT and a Customer for the purchase of a Mobile Device by means of payment in monthly instalments for the duration of the Payment Term, and subject to the terms and conditions in clause 16.
- 1.13. "Mobile Tariff Plan" means an agreement between the Customer and JT for the Customer to receive post-paid mobile telephone services from JT in accordance with the JT Post-Paid Mobile Telephone Service Terms and Conditions.
- 1.14. "On-line" means accessible over the world wide web at JT's site at www.jtglobal.com or such other site as may be notified from time to time.
- 1.15. "Payment Term" means a term of 12 months, 24 months, or such other term as JT may expressly make available in relation to a specific Mobile Device, for the payment by means of monthly instalments of a Mobile Device Payment Plan.
- 1.16. "Price" means the sums, including GST where stated and where applicable, charged by JT and payable by the Customer for the Goods.
- 1.17. "Service Level Agreement" means a service level agreement made between JT and its Customers together with any schedule(s) and/or any Customer-specific service level agreement, relating to the level or type of support and customer service that JT agrees to provide to its Customers or a particular Customer (as applicable) for the relevant service(s) provided or equipment supplied to Customer(s), the terms of which together with any amendments, variations or additions thereto, are published from time to time and available from the offices of JT.
- 1.18. "Support Service" means the service made available by JT for the maintenance, care or replacement of equipment of customers, on the terms of the JT Support Service Terms and Conditions published from time to time.

2. GOODS

- 2.1. JT shall supply and the Customer shall purchase the Goods, as principal only, such that no other party shall have any rights or obligations, or be entitled to sue or liable to be sued, under the Contract.

- 2.2. The Goods supplied are subject to the terms and conditions of the Contract, which shall prevail over any other terms sought to be introduced by the Customer. Any variation, amendment, or addition to these terms and conditions must be confirmed in writing by an authorised officer of JT and be appended to the Invoice.

- 2.3. Where JT provides other services to the Customer in connection with the Goods (for example, but not limited to, the installation, configuration or programming of the Goods), then, as the case may be, the JT General Services Terms and Conditions shall apply to such other services as provided to the Customer and the Customer will also be bound by any end user licence agreements applicable to the either the services provided with the Goods or the Goods (as applicable).

3. TELEPHONE ORDERING

- 3.1. JT may, at its discretion, accept an order for Goods on the basis of instructions received from the Customer by telephone.
- 3.2. JT will use its reasonable endeavours to ensure that instructions purporting to be from the Customer are indeed from the Customer or a person authorised to act on behalf of the Customer and will be entitled to accept confirmation during the course of the telephone instructions that the person giving the instructions is in fact the Customer or is authorised to act on behalf of, and to bind, the proposed Customer(s) without being required to carry out any further investigations or make any further enquiries.
- 3.3. The Customer acknowledges and accepts that it is responsible for ensuring that all information provided to JT by the Customer when ordering the Goods by telephone is accurate, complete and not misleading in any way whatsoever and JT shall be entitled to accept that such information is accurate, complete and not misleading.
- 3.4. Except as provided in clause 9.2 and without prejudice to the generality of clause 9.3, JT accepts no liability whatsoever and howsoever arising in respect of the Goods or any other additional services provided or terminated or any action taken or not taken in reliance of telephone instructions received by JT and the Customer shall be responsible for all and any sums payable under these Conditions.

4. DELIVERY, TITLE AND RISK

- 4.1. Any time or date stated for delivery is an estimate only. JT endeavours to deliver Goods on time but shall not be liable for failure to deliver at any given time.
- 4.2. Risk of loss and damage to the Goods shall pass to the Customer upon delivery to the Customer's nominated address, or upon collection by the Customer or their agent.
- 4.3. Manufacturing requirements may cause Goods to be delivered by instalments.
- 4.4. Title in the Goods does not pass to Customer until full payment is received by JT. If payment is not made under the terms of this Contract JT shall be entitled, without prejudice to any other rights, to enter upon the premises of the Customer or where the Goods are located and re-possess the same.

5. ACCEPTANCE OF GOODS

Unless the Customer shall, within 3 days of delivery or collection, inspect the Goods and notify JT, in writing, of any defects found, the Goods shall be deemed to have been accepted.

6. PRICE AND PAYMENT

- 6.1. The Invoice shall be payable in full, and shall become due on demand or as otherwise agreed between the Customer and JT. If payment is agreed in writing to be made by instalments (including for the Payment Term of a Mobile Device Payment Plan) and the Customer fails to pay any instalment on its due date then JT shall be entitled to demand immediate payment of the unpaid balance (including all arrears).
- 6.2. JT will charge a Late Payment Fee on any balances which remain unpaid after the due date.
- 6.3. Where JT suffers any system issue, administrative error or technical fault, and as a result, the Goods that the Customer has purchased from JT are not added on to the Customer's Invoice, the Customer shall, within three months from the date of the Customer Contract (the "Time Limit"), inform JT (by phone, email or in writing) so that the error can be rectified and payments can start to be taken. Should the Customer fail to inform JT within the Time Limit, JT reserves the right to charge for the Goods should JT become aware at any point that the cost has not been added on to the Invoice.
- 6.4. The Price of the Goods shall be JT's quoted price or, where no Price has been quoted (or a quoted Price is no longer valid), the figure as shown on the Invoice.
- 6.5. All prices quoted in writing are valid for 30 days. Oral quotations are valid only for the period stated, and if no period is stated then until 5.30pm on the day upon which they are given.

JT EQUIPMENT PURCHASE TERMS AND CONDITIONS

- 6.6. All Prices for the sale of Goods exclude any charges for transport and insurance which may be applicable.
- 6.7. The Price and/or any additional charges payable under the Contract are exclusive of all sales and other taxes unless stated otherwise.
- 6.8. In addition to charging GST in respect of the supply of Goods in the Bailiwick of Jersey, JT will, where applicable, charge the Customer GST in respect of the supply of other goods and/or services under this Contract and the Customer will pay that amount in addition to the charges for those other goods and/or services.
- 6.9. In the event that the British Pound Sterling suffers a currency devaluation as a result of an adverse change in applicable foreign exchange rates, and this devaluation directly impacts and increases JT's costs in providing the Goods, JT reserves the right to adjust the Price in order to take account of that increase in its costs.

7. WARRANTY

- 7.1. JT warrants that the Goods will be free from defects in materials, workmanship, and design for a period of 12 months from the date of purchase or for such other period as may be stipulated by JT at the time of purchase or otherwise agreed in writing, except in the case where the Goods supplied by JT have been purchased by JT from a third party supplier in which case the manufacturer's warranty only (if any) will apply.
- 7.2. This warranty does not apply to defects resulting from improper use or improper or inadequate installation, maintenance, actions or modifications by unauthorised third parties or the Customer or accidental or wilful damage or failing otherwise to deal with the Goods otherwise than in accordance with JT's or the manufacturer's instructions.
- 7.3. JT does not give any warranty that the Goods are fit for any particular purpose and all warranties, conditions, terms, undertakings and obligations implied by statute, common law, custom, trade, usage, course of dealing or otherwise are excluded to the fullest extent permitted by law.
- 7.4. Unless otherwise agreed between the Customer and JT, JT will respond to and deal with fault reports and faults during the warranty period provided always that JT will not deal with fault reports and faults arising as a result of lightning damage. Where the Customer contracts at the time of purchase for Support Services commencing at the expiry of the warranty period under 7.1, then JT will deal with fault reports and faults arising as a result of lightning damage during the warranty period and thereafter in accordance with the terms and conditions of the relevant Support Service contract.
- 7.5. JT may require the Customer to provide all reasonable co-operation and assistance to JT as may be necessary or desirable in order to facilitate the maintenance and/or repair of the Goods. JT may require the Customer, in appropriate cases, to deliver the Goods or part thereof to JT for inspection, testing and/or repair and to collect the same.
- 7.6. JT may, at its sole discretion, offer the Customer the temporary loan of equipment if it is required that the Goods are repaired during the warranty period in which case the JT Equipment Rental terms and conditions shall apply to the equipment so loaned.
- 7.7. Where JT visits the Customer's premises to repair the Goods pursuant to any warranty provided under this Contract, JT will charge the Customer for such repair at its standard man-hour rate as published from time to time.

8. COPYRIGHT, PATENTS, TRADE MARKS AND OTHER INTELLECTUAL PROPERTY RIGHTS

- 8.1. The Customer acknowledges that any and all of the copyright, trade marks, and other intellectual property rights used or subsisting in or in connection with the Goods and any parts thereof are and shall remain the sole property of JT or such other party as may be identified therein or thereon (the "Owner") and the Customer shall not during or at any time after the completion, expiry or termination of the Contract (or any other contract applicable to the Goods, including but not limited to JT's Equipment Purchase Terms and Conditions) in any way question or dispute the ownership thereof by JT or the Owner.
- 8.2. In the event that new inventions, designs or processes evolve in performance or as a result of this Contract, the Customer acknowledges that the same shall belong to JT unless otherwise agreed in writing by JT.
- 8.3. The Customer shall indemnify JT fully against all liabilities, costs and expenses which the JT may incur as a result of work done in accordance with the Customer's specifications involving infringement of any copyright or other intellectual property right.

9. EXCLUSION AND LIMITATION OF LIABILITY

- 9.1. The following provisions set out JT's entire liability (including any liability for the acts and omissions of its employees agents and

sub-contractors) to the Customer in respect of any breach of contract, breach of warranty, misrepresentation, tortious act or omission including negligence or otherwise arising under or in connection with the supply of Goods. **The Customer's attention is in particular drawn to these provisions.**

- 9.2. JT does not exclude or restrict liability for death or personal injury resulting from its own negligence.
- 9.3. Except to the extent provided in the Service Level Agreement or any other document or agreement and except as otherwise expressly agreed in writing by the parties (in a service level agreement or otherwise), JT shall not be liable to the Customer or to any other person for any loss or damage whatsoever and howsoever caused arising directly or indirectly in connection with the supply of the Goods except as provided in clause 9.2 above. Whilst JT will use its reasonable endeavours to maintain the quality of the maintenance and repair service provided pursuant to the warranty given under clause 7.1 above and to ensure that such services are available at all times, it makes no representation or warranty in relation thereto.
- 9.4. Without prejudice to the generality of clauses 9.2 or 9.3, JT shall not be liable to the Customer or to any other person for:
- 9.4.1. any defect in or poor quality of the Goods;
- 9.4.2. any loss of profits, business revenue, goodwill or anticipated savings, or any type of special, indirect or consequential loss (including but not limited to loss or damage to data, equipment or property even if in the care, custody or control of JT) whether direct, indirect, foreseeable or unforeseeable; or
- 9.4.3. any use of the Goods by or activities of the Customer, in particular but not limited to any acts which under the laws of any jurisdiction infringe any third party's intellectual property rights (including the use of any domain name), infringe obscenity laws, constitute threats, are in any way defamatory or are illegal or give rise to any liability in any way.
- 9.5. JT is not responsible for maintaining any insurance cover of any nature to cover any loss by the Customer or any other party arising from the sale or supply of the Goods or otherwise and any such insurance cover shall be the responsibility of the Customer.
- 9.6. If any exclusion or limitation of liability contained in this clause is invalid and JT becomes liable for any loss or damage, the Customer (acknowledging that JT is not able to evaluate any potential loss to the Customer) agrees that JT's liability for any one event or series of events shall in any event be limited to the Price.
- 9.7. Each provision of this clause shall operate independently of each other provision of this clause.
- 9.8. The Customer agrees to indemnify JT and hold JT harmless in respect of all costs, damages, awards and expenses and professional fees of any kind (without limit) arising from or in connection with any claim brought against JT by any third party located in any jurisdiction arising from any use of the Goods provided to the Customer (by either the Customer or any other party) constituting any unlawful act or otherwise giving rise to any liability. The Customer shall immediately notify JT in writing of any such claims of which it becomes aware. The Customer further agrees to offer all reasonable assistance to JT in defending such claims at the sole expense of the Customer.
- 9.9. The Customer acknowledges and accepts that the use of mobile telephone handsets involves the propagation of and exposure to radiofrequency radiation, which may be harmful. JT does not accept liability to the Customer or anyone with respect to the effects of the same.

10. FORCE MAJEURE

JT shall not be liable in respect of any breach of the Contract due to any cause beyond its reasonable control including (but without limitation): act of God, pandemic, inclement weather, lightning, flood or fire; industrial action or lockouts; the act or omission of Government, highway authorities, or any other competent authority; war or armed conflict, military operations, vandalism or riot; the act or omission of any other party and national and/or civil emergencies.

11. ASSIGNMENT

- 11.1. The Customer may not assign the Contract without prior the consent of JT
- 11.2. JT reserves the right to assign all or part of the Contract to any person and / or to sub-contract any of its obligations under the Contract upon giving 28 days' notice to the Customer.

12. ENTIRE AGREEMENT

These Conditions supersede all prior oral or written communications regarding the Goods and contain the whole agreement between the parties relating to the Goods, unless specifically stated otherwise in these Conditions or specifically otherwise agreed in writing.

13. SEVERANCE

JT EQUIPMENT PURCHASE TERMS AND CONDITIONS

If any provision of the Contract is held by any competent authority to be invalid or unenforceable in whole or in part, the validity of the other provisions of the Contract and the remainder of the provisions in question shall not be affected.

14. LAW AND JURISDICTION

14.1. A Contract made between the Customer and JT (Jersey) Limited shall be governed by and construed and interpreted in accordance with the law of the Island of Jersey and the parties hereby submit to the exclusive jurisdiction of the Royal Court of Jersey; or

14.2. A Contract made between the Customer and JT (Guernsey) Limited shall be governed by and construed and interpreted in accordance with the law of the Island of Guernsey and the parties hereby submit to the exclusive jurisdiction of the Royal Court of Guernsey.

15. DATA PROTECTION

15.1. For the purposes of complying with the Data Protection (Jersey) Law 2018 and the Data Protection (Bailiwick of Guernsey) Law 2017, JT has prepared a data protection notice in relation to personal information to be collected by JT in relation to the Contract, a copy of which can be found On-line at www.jtglobal.com/GDPR

15.2. The Customer acknowledges receipt of such notice and agrees that a copy of the notice shall be made available to any natural person in relation to whom JT receives personal information in relation to the Contract.

16. MOBILE DEVICE PAYMENT PLAN

16.1. The following terms and conditions although specific to the Mobile Device Payment Plan are in addition to the preceding terms and conditions and must be read in conjunction with them. If there is any conflict between the preceding terms and conditions and the terms and conditions below then the latter will take precedence.

16.2. Mobile Device Payment Plan is available for any Mobile Device supplied to a Customer who receives a Mobile Tariff Plan from JT.

16.3. The Customer must elect to pay for the Mobile Device over a 12-month or 24-month Payment Term (or such other Payment Term as JT may expressly make available in relation to a specific Mobile Device).

16.4. JT shall advise the Customer prior to the commencement of the Mobile Device Payment Plan of the monthly payment amounts. JT may in its sole discretion require the Customer to pay an upfront payment in respect of the Mobile Device in the first month of the Payment Term.

16.5. A maximum of four (4) Mobile Devices can be allocated to a single Mobile Tariff Plan. Any additional Mobile Device(s) purchased by the Customer shall require that Customer to agree to additional Mobile Tariff Plan(s) as applicable.

16.6. The Invoice for the payment of a Mobile Device Payment Plan shall be included on the Customer's standard bill.

16.7. The Customer must agree to pay a Mobile Device Payment Plan by Direct Debit for the duration of the Payment Term.

16.8. Upon the expiry of the Payment Term and provided that the Customer has paid to JT the full Price of the relevant Mobile Device then title in the Mobile Device shall pass to the Customer.

16.9. At any time during the Payment Term the Customer may complete their purchase of the relevant Mobile Device by paying to JT a sum equal to the remainder of the total Price payable to JT for the balance of the Payment Term. Upon receipt of the full payment of the remainder of the Price by JT, the Mobile Device Payment Plan shall terminate and title in that Mobile Device shall pass to the Customer.

16.10. The Customer must continue to receive the Mobile Tariff Plan for the duration of the Payment Term. For the avoidance of doubt, the Customer may amend the amount that he/she pays for the Mobile Tariff Plan without affecting the Mobile Device Payment Plan.

16.11. If at any time during the Payment Term the Customer terminates the Mobile Tariff Plan (including by porting their mobile telephone service to another service provider), then any relevant Mobile Device Payment Plan shall terminate immediately and the Customer shall pay to JT the full remainder of the Price of each relevant Mobile Device for the balance of the Payment Term of that Mobile Device.

16.12. If the Customer fails to pay any instalment(s) of the Mobile Device Payment Plan when due, the provisions of clause 6.1 above shall apply. If two or more Mobile Device Payment Plans are allocated to the same Mobile Tariff Plan, then failure to pay any applicable Invoice in full when due shall be considered a failure to pay the instalments of all Mobile Device Payment Plans specified

on that Invoice, and the provisions of clause 6.1 shall apply to each of those Mobile Device Payment Plans.

16.13. Notwithstanding clause 4.4 above, JT shall not accept the return to JT of the relevant Mobile Device in lieu of payment of the outstanding balance owed by the Customer for the remainder of the Mobile Device Payment Plan.

17. NOTICES

17.1 Any notice or other communication required to be given or served for the purposes of the Contract except where otherwise provided shall be in writing and shall be deemed to have been duly given and served if sent by post, email or delivered by hand. Notices shall be deemed received 48 hours after posting or transmitting.

17.2 The Customer's address for correspondence shall be the contact address as specified in any Application Form or communicated by the Customer when the order for a Service was made by telephone or an address notified to JT by the Customer in writing as an address to which bills may be sent or the Customer's usual or last known place of abode or business or if the Customer is a limited company its registered office.

17.3 JT's address for correspondence in the Bailiwick of Jersey shall be P.O. Box 53, 1 The Forum, Grenville Street, St Helier, Jersey JE4 8PB.