



Guernsey Landline and Broadband Promotion 2022 Promotion Specific Terms of Reference

1. This offer is available to all new and existing Customers of JT in Guernsey who between 5 September 2022 and 30 October 2022 (the “**Promotional Period**”) sign up or re-sign up for a Minimum Contract Period of twenty-four (24) months to one (1) of the following:
 - (a) a JT One Lite or JT One Ultra plan as further described on the JT website at <https://www.jtglobal.com/guernsey/jt-one/>;
 - (b) a JT One for Business plan with a Fixed IP address as further described on the JT website at <https://business.jtglobal.com/solutions/jt-one-for-business/>;
 - (c) a standalone personal Landline and Broadband service, as further described on the JT website at <https://www.jtglobal.com/guernsey/broadband-plans/> including the JT Guernsey Fibre service as further described on the JT website at <https://www.jtglobal.com/guernsey/fibre-broadband/>; or
 - (d) a standalone professional Landline and Broadband service, as further described on the JT website at <https://business.jtglobal.com/solutions/pro-broadband/>,(each, a “**Plan**” and, together, the “**Plans**”).
2. A new or existing Customer of JT who signs up to one of the Plans during the Promotional Period will be entitled to receive:
 - (a) free connection to the JT Landline and Broadband network (the “**Free Connection**”); AND
 - (b) free JT Total Wi-Fi Service for a period of twenty-four (24) months (normally priced at an extra £5.20 per month for JT One Customers and £10.40 per month for standalone JT Broadband Customers) (the “**Free Wi-Fi Service**”); AND
 - (c) a free broadband router to connect to the JT Broadband network (the “**Free Router**”); AND
 - (d) free Landline and Broadband service for the first six (6) months (the “**Free 6 Months**”).
3. Only one (1) Free Connection, Free Wi-Fi- Service, Free Router and Free 6 Months (together the “**Free Offers**”) is available per Customer. A Customer may not sign up to more than one Plan for the same Customer account.
4. For the avoidance of doubt, the Customer may cancel the Free Wi-Fi Service for any reason or no reason within the twenty-four (24) month contract period without cost or penalty provided that the Customer returns the undamaged Super pods, cables and associated packaging (provided as part of the Free Wi-Fi Service) to JT in a condition acceptable to JT at its sole discretion.
5. The SuperPods will be issued at the time the Customer signs up to a Plan.
6. This offer is only available to new and existing Customers of JT signing or re-signing to any of the Plans for a Minimum Contract Period of twenty-four (24) months directly in JT's retail outlets in Guernsey or online at www.jtglobal.com. To be eligible to re-sign and receive the offer existing Customers must have reached the end of the minimum twenty-four (24) month term of their extant Plan.



7. For the avoidance of doubt, for Customers who sign or re-sign up to a JT One Lite or JT One Ultra Plan, the Free 6 Months shall only apply to the Landline and Broadband Services of the Plan and the Customer will still be liable to pay for the Mobile Service(s) on the Plan.
8. The offer is non-transferable and non-refundable and Customers cannot receive cash, or an alternative item, in place of the Free Offers.
9. This offer may not be taken in conjunction with any other promotion offered by JT during the Promotional Period.
10. JT reserves the right to amend or cancel this offer at any time during the Promotional Period at its sole discretion.
11. For the avoidance of doubt, Lifeline Customers must retain their landline with Sure. Such lifeline customers are only entitled to receive the JT Broadband Service element of the relevant Plan free of charge for the first six (6) months as per clause 2(d) above.
12. These terms of reference are in addition to the following:
 - (a) the JT Data Services terms and conditions (which are available on the JT website at <https://www.jtglobal.com/wp-content/uploads/Data-Services-Guernsey-TCs-final-version-06.12.2021.pdf>);
 - (b) the JT Exchange Line terms and conditions (which are available on the JT website at <https://www.jtglobal.com/wp-content/uploads/Exchange-Line-TCs-final-version-15.03.2022.pdf>);
 - (c) the JT One Ultra and JT One Lite Terms of Reference (which are available on the JT website at <https://www.jtglobal.com/guernsey/jt-one/>);
 - (d) the JT One for Business Terms of Reference (which are available on the JT website at https://business.jtglobal.com/wp-content/uploads/2022/06/JT-One-for-Business-TOR-Guernsey_FINAL.pdf); and
 - (e) the JT Total Wi-Fi Terms of Reference (which are available on the JT website at www.jtglobal.com/global/jt-total-wi-fi/total-wi-fi-terms-of-reference/),(together the “**Terms**”),
any capitalised term not defined in these terms of reference shall have the meaning given to it in the relevant Terms.
13. A cooling-off period of fourteen (14) days applies to the JT One Lite and JT One Ultra plans but will only be accepted if:
 - (a) the Customer returns the undamaged Free Router, cables and associated packaging to JT in a condition acceptable to JT at its sole discretion; and
 - (b) the Customer returns the undamaged SuperPods, cables and associated packaging to JT in a condition acceptable to JT at its sole discretion.



14. A Customer who cancels a Plan during the cooling-off period who returns the Free Router and/or SuperPods in a condition which is unacceptable to JT, will be charged the full, face value of the relevant Free Router or SuperPods.