



Free Goods and Services Broadband/Landline Offer
Terms and Conditions

1. This Offer is brought by JT (Guernsey) Limited of Sarnia House, Le Truchot, St Peter Port, Guernsey, GY1 1GR (“JT”).

OFFER

2. Free devices and services for Guernsey residents who have a JT post-paid mobile service and switch their landline and/or broadband service to JT (the “Offer”) before 31 May 2022 (the “Offer Period”).
3. The Offer is only available during the Offer Period to individuals directly contacted by JT by letter (the “Offeree”).
4. The Offeree will be offered one (1) of the following goods/services during the Offer Period:
 - (a) a free post-paid mobile service for twelve (12) months;
 - (b) a free landline service for twelve (12) months;
 - (c) a free broadband service for six (6) months; OR
 - (d) a free broadband service for twelve (12) months,(each a “Free Service” and, together, the “Free Services”),
 - (e) a 10.2-inch iPad tablet computer; OR
 - (f) a Samsung Galaxy Tab S6 Lite tablet computer,(each a “Free Item” and, together, the “Free Items”).

FREE OFFER

5. The following are prerequisites for an Offeree to accept one (1) of the Free Services OR Free Items:
 - (a) upon receipt of written notification from JT, the Customer must attend the JT store in Guernsey or visit the JT website at: <https://www.itglobal.com/guernsey/broadband-landline-guernsey/>; and
 - (b) sign up to a new JT broadband service AND landline service before 31 May 2022 for a minimum contract period of twenty-four (24) months (for the avoidance of doubt, the Offer is not available to existing landline and/or broadband Customers) (together, the “New Services”).
6. Where the Customer becomes eligible to connect to the Guernsey fibre network whilst benefitting from one of the Free Services, the Customer may migrate the New Services to the Guernsey fibre broadband service free of charge.
7. For the avoidance of doubt, the JT tariff of the broadband element of the New Services is immaterial to the terms of this Offer i.e. a Customer may accept the Offer on any speed JT



broadband, standalone broadband or JT One Ultra/Lite/Business. All broadband plans are eligible for this Offer.

GENERAL

8. Only one (1) Free Service or one (1) Free Item will be offered per Customer. The Free Services and Free Items are non-transferable and non-refundable and the Offeree cannot receive cash, or an alternative item, in place of the Free Services and Free Items.
9. The Offer is open to all Customers contacted by JT in Guernsey only. No purchase of any sort is necessary to be considered for the Offer and there is no charge to be considered for the Offer. Any additional costs incurred are the responsibility of the Offeree.
10. Offerees are subject to a full verification process and a Free Service or Free Item may not be claimed without valid confirmation by JT as to the identity of the Offeree. JT's decision in this regard shall be final. JT reserves the right to modify or cancel the Offer at any time without prior notice.
11. To the full extent permitted by law, JT and its associated companies and any agencies (the "**Relevant Parties**"), exclude all liability for any loss (including any damage, claim, injury, cost or expense) whatsoever which is suffered or incurred by any person arising out of, or in any way connected with the Offer, the Free Services or the Free Items including without limitation:
 - (a) Any direct, indirect, economic or consequential loss; or
 - (b) Any loss arising from any negligent act or omission of any Relevant Parties.

JT will not accept liability for any Free Items lost or damaged, nor for any associated costs to claimants.

12. A cooling-off period of fourteen (14) days applies to the New Services but will only be accepted where the Free Item is returned to JT unused and in a state which is satisfactory to JT, at its sole discretion. A Customer who fails to return the Free Item or returns the Free Item in an unsatisfactory condition will be charged the full, face value of the Free Item. A Customer who cancels one or more of the New Services during the cooling-off period who has benefitted from the Free Services will be charged the full, face value of the Free Services for the duration of the cooling-off period.

DATA PROTECTION

13. By participating in the Offer each Offeree acknowledges and consents to JT handling their personal information. Any personal information provided by the Offeree as part of this Offer will be dealt with by JT in accordance with its privacy policy which can be viewed at www.itglobal.com/global/privacy-policy/. JT may also use personal information to provide updates with news about its products and services using the contact details provided. JT may share such information with other affiliates of JT Group Limited and may send details of other goods and services, which may be of interest. If an Offeree does not wish to receive marketing communications, they must inform JT via its website www.itglobal.com. Each Offeree has a right



to ask for a copy of the information held about them in JT's records and to require JT to correct any inaccuracies by writing to Customer Services, PO Box 53, No. 1 The Forum, Grenville Street, St Helier, Jersey JE4 8PB or emailing customer services at Customer.services@jtglobal.com.