



## Guernsey Voucher Pay Monthly Mobile Telephone Promotion 2020 Promotion Specific Terms of reference

1. This offer is available to new and existing Customers of JT's post-paid mobile telephone service in Guernsey who between 7 July 2020 and 31 October 2020 (the "**Promotional Period**"):
  - (a) sign up to either a £15 or £10 JT Pay Monthly Plan; and
  - (b) at the same time, purchase a device, to be chosen from a list of selected devices at the manager's discretion, on a twenty-four (24) month Pay Monthly Device Plan directly in JT's retail outlet in Guernsey (the "**Device Purchase Plan**").
2. An existing post-paid mobile telephone service Customer of JT who:
  - (a) signs up to the JT Pay Monthly £15 Plan (the "**£15 Plan**") and the Device Purchase Plan during the Promotional Period will be entitled to receive a £100 voucher valid at one of JT's approved retailers on JT's approved retail partner list as selected by the Customer, whilst stocks last (the "**Voucher**"); or
  - (b) Signs up to the JT Pay Monthly £10 Plan (the "**£10 Plan**") and the Device Purchase Plan during the Promotional Period will be entitled to receive a £50 voucher valid at one of JT's approved retailers on JT's approved retail partner list as selected by the Customer, whilst stocks last (the "**Lite Voucher**").
3. A new Customer who, during the Promotional Period:
  - (a) ports their mobile telephone number from another mobile telephone service provider to JT's post-paid mobile telephone service; and
  - (b) upon successful completion of the porting process, (i) signs up to either the £15 Plan or the £10 Plan (each a "**Plan**" together the "**Plans**"); and (ii) signs up to the Device Purchase Plan,will be entitled to receive a Voucher (where the Customer signs up to the £15 Plan and the Device Purchase Plan) or a Lite Voucher (where the Customer signs up to the £10 Plan and the Device Purchase Plan).
4. Only one (1) Voucher or Lite Voucher is available per Customer. A Customer may not sign up to more than one Plan for the same mobile telephone number.
5. The Voucher or Lite Voucher will be issued at the time the Customer signs up to a Plan and the Device Purchase Plan.
6. If the Voucher or Lite Voucher is not taken by the Customer at the time they sign up to a Plan and Device Purchase Plan, the Voucher or Lite Voucher may at JT's discretion be issued to the Customer at a later date provided that the Customer claims the Voucher or Lite Voucher within a period of one (1) month from the date the Customer signs up to a Plan and the Device Purchase Plan.

7. Use of the Voucher or Lite Voucher will be subject to an expiration date and is subject to the relevant retail partner's terms and conditions, and JT shall not be responsible for any action taken by the relevant retail partner in this respect.
8. The Voucher or Lite Voucher may also be used in JT's retail outlet in Guernsey or online (shop.jtglobal.com). However, the Voucher or Lite Voucher cannot be used against JT bill payments or Top Ups and the Voucher or Lite Voucher can only be redeemed against products with a higher value than the Voucher or Lite Voucher value.
9. The provision of the Voucher or Lite Voucher is subject to availability. If JT's stock of Vouchers and/or Lite Vouchers is exhausted prior to the end of the Promotional Period, the Promotional Period shall terminate at the point JT's stock of Vouchers or Lite Vouchers is exhausted.
10. The offer is non-transferable and non-refundable and Customers cannot receive cash, or an alternative item, in place of the Voucher or Lite Voucher.
11. New Customers must take photographic identification with them when they visit JT's Guernsey retail outlet to port their mobile telephone number.
12. This offer may not be taken in conjunction with any other Pay Monthly mobile promotion offered by JT during the Promotional Period.
13. JT reserves the right to amend the range of devices which are subject to this offer at any time during the Promotional Period at its sole discretion.
14. The Device Purchase Plan must be for a minimum period of twenty-four (24) months to qualify for this offer.
15. These terms of reference are in addition to JT's Post-Paid Mobile Telephone Service Terms & Conditions and JT's Equipment Purchase terms and conditions, which are available online at <https://www.jtglobal.com/global/terms-conditions/>. Any capitalised term not defined in these terms of reference shall have the meaning given to it in JT's Post-Paid Mobile Telephone Service Terms & Conditions and JT's Equipment Purchase Terms and Conditions.
16. A cooling-off period of fourteen (14) days applies to the Plans and the Device Purchase Plan but will only be accepted if:
  - (a) the device is returned in the same condition in which it was sold together with all packaging, accessories and documentation; and
  - (b) the Voucher or Lite Voucher is returned unused.
17. A Customer who cancels a Plan and/or Device Purchase Plan during the cooling-off period who has redeemed the Voucher or Lite Voucher or returns the device in a condition which is unacceptable to JT, will be charged the full, face value of the relevant Voucher, Lite Voucher and/or device.