



Guernsey Voucher Pay Monthly Mobile Telephone Promotion 2022 Promotion Specific Terms of Reference

1. This offer is available to new and existing Customers of JT's post-paid mobile telephone service in Guernsey who between 6 June 2022 and 4 September 2022 (the "**Promotional Period**"):
 - (a) sign or re-sign up to a £10.10, £15.14, £20.19 or £25.24 JT Pay Monthly Plan (together the "**Plans**"); and
 - (b) at the same time, purchase a device with a value of at least four hundred pounds (£400), on a twenty-four (24) month or thirty-six (36) month Pay Monthly Device Plan directly in JT's retail outlet in Guernsey or via JT's website (<https://shop.itglobal.com/>) (the "**Device Purchase Plan**").

2. A new or existing post-paid mobile telephone service Customer of JT who:
 - (a) signs or re-signs up to one of the JT Pay Monthly Plans priced at £15.14, £20.19 or £25.24 (the "**Pay Monthly Plans**") and a Device Purchase Plan during the Promotional Period will be entitled to receive either:
 - (i) a voucher to the value of £100 valid at one of JT's approved retailers on JT's approved retail partner list as selected by the Customer, whilst stocks last (the "**Partner Voucher**"); OR
 - (ii) a voucher to the value of £150 valid at the JT Retail Store, JT's Online Shop (<https://shop.itglobal.com/>), on JT Rewards (<https://www.itrewards.com/>) or used as a credit on the Customer's account (the "**JT Voucher**"), OR
 - (b) signs or re-signs up to the JT Pay Monthly £10.10 Plan (the "**Pay Monthly Lite Plan**") and the Device Purchase Plan during the Promotional Period will be entitled to receive either:
 - (i) a voucher to the value of £50 valid at one of JT's approved retailers on JT's approved retail partner list as selected by the Customer, whilst stocks last (the "**Lite Partner Voucher**"); OR
 - (ii) a voucher to the value of £50 valid at the JT Retail Store, JT's Online Shop (<https://shop.itglobal.com/>), on JT Rewards (<https://www.itrewards.com/>) or used as a credit on the Customer's account (the "**Lite JT Voucher**").

3. A new Customer who, during the Promotional Period:
 - (a) ports their mobile telephone number from another mobile telephone service provider to JT's post-paid mobile telephone service; and
 - (b) upon successful completion of the porting process:
 - (i) signs up to one of the Plans; AND
 - (ii) signs up to the Device Purchase Plan,

will be entitled to receive a Partner Voucher (where the Customer signs up to one of the Pay Monthly Plans and a Device Purchase Plan) or a Lite Partner Voucher (where the Customer signs up to the Pay Monthly Lite Plan and a Device Purchase Plan).



4. Only one (1) Partner Voucher, JT Voucher, Lite Partner Voucher or Lite JT Voucher (each a “**Voucher**” and together the “**Vouchers**”) is available per Customer. A Customer may not sign up to more than one Plan for the same mobile telephone number.
5. The minimum contract period of an existing Customer’s extant post-paid mobile telephone service must have expired before such Customer can re-sign and receive this offer.
6. The Voucher will be issued at the time the Customer signs up to a Plan and the Device Purchase Plan.
7. The Minimum Contract Period of an existing Customer’s extant post-paid mobile telephone service must have expired before such Customer can re-sign and receive this offer.
8. If the Voucher is not taken by the Customer at the time they sign up to a Plan and the Device Purchase Plan, the Voucher may at JT’s discretion be issued to the Customer at a later date provided that the Customer claims the Voucher within a period of one (1) month from the date the Customer signs up to a Plan and the Device Purchase Plan.
9. Use of the Partner Voucher and Lite Partner Voucher will be subject to an expiration date and is subject to the relevant retail partner’s terms and conditions, and JT shall not be responsible for any action taken by the relevant retail partner in this respect.
10. The JT Voucher and Lite JT Voucher can be redeemed to settle JT account invoices but cannot be used against Top Ups and the JT Voucher and Lite JT Voucher can only be redeemed against products with a higher value than the JT Voucher or Lite JT Voucher value.
11. The provision of the Partner Voucher or Lite Partner Voucher is subject to availability. If JT’s stock of Partner Vouchers and/or Lite Partner Vouchers is exhausted prior to the end of the Promotional Period, the Promotional Period shall terminate at the point JT’s stock of Partner Vouchers or Lite Partner Vouchers is exhausted.
12. The offer is non-transferable and non-refundable and Customers cannot receive cash, or an alternative item, in place of the Voucher.
13. New Customers must take: (i) photographic identification; and (ii) (where applicable) a copy of their most recent post-paid service invoice from their current service provider with them when they visit JT’s Guernsey retail outlet to port their mobile telephone number.
14. This offer may not be taken in conjunction with any other Pay Monthly mobile promotion offered by JT during the Promotional Period.
15. JT reserves the right to amend the range of devices which are subject to this offer at any time during the Promotional Period at its sole discretion.
16. The Device Purchase Plan must be for a minimum contract period of twenty-four (24) months to qualify for this offer.
17. These terms of reference are in addition to JT’s Post-Paid Mobile Telephone Service Terms & Conditions and JT’s Equipment Purchase terms and conditions, which are available online at <https://www.jtglobal.com/global/terms-conditions/>. Any capitalised term not defined in these terms of reference shall have the meaning given to it in JT’s Post-Paid Mobile Telephone Service Terms & Conditions and JT’s Equipment Purchase Terms and Conditions.



18. A cooling-off period of fourteen (14) days applies to the Plans and the Device Purchase Plan but will only be accepted if:
 - (a) the device is returned in the same condition in which it was sold together with all packaging, accessories and documentation; and
 - (b) the Voucher is returned to JT unused.

19. A Customer who cancels a Plan and/or Device Purchase Plan during the cooling-off period who has redeemed the Voucher or returns the device in a condition which is unacceptable to JT, will be charged the full, face value of the relevant Voucher and/or device.