



JT Guernsey Total Wi-Fi Promotion 2023 Promotion Specific Terms of Reference

1. This offer is available to new and existing Customers in Guernsey who elect to connect to the Guernsey Fibre network either by:
 - (a) signing up to a JT One Lite plan (each a “**Plan**” and, together, the “**Plans**”) with a Guernsey Fibre broadband service; OR
 - (b) signing up to a standalone Guernsey Fibre broadband and landline service; OR
 - (c) signing up to a standalone professional Guernsey Fibre broadband and landline service; OR(each, an “**Eligible Service**” and, together, the “**Eligible Services**”) for a minimum contract period of 24 months from 27 April 2023 until 31 July 2023 (the “**Promotional Period**”).
2. A new or existing Customer of JT signing up to the Eligible Services in Guernsey for a minimum contract period of 24 months during the Promotional Period will be entitled to receive the first 12 months’ use of a JT Total Wi-Fi service for free <https://www.jtglobal.com/global/jt-total-wi-fi/> (the “**Free Total Wi-Fi**”).
3. For the avoidance of doubt, the Customer may cancel the JT Total Wi-Fi Service for any reason or no reason within the first 3 months of the JT Total Wi-Fi Service 24 month Minimum Contract Period without cost or penalty provided that the Customer returns the undamaged Superpods, cables and associated packaging to JT in a condition acceptable to JT at its sole discretion. Where the Customer does not cancel the JT Total Wi-Fi Service during the first 12 months, the JT Total Wi-Fi Service will continue at a cost to the Customer of £11.20 per month.
4. Only 1 Free Total Wi-Fi is available per Customer. A Customer may not purchase more than one of the Eligible Services for the same landline telephone number.
5. This offer is only available to Customers of JT signing up to any of the Eligible Services for a minimum contract period of 24 months during the Promotional Period directly in JT’s retail outlets in Guernsey or online at <https://www.jtglobal.com/guernsey/personal/>.
6. The offer is non-transferable and non-refundable and Customers cannot receive cash, or an alternative item, in place of the Free Total Wi-Fi.
7. This offer is not available to Customers who receive a copper broadband service.
8. New Customers are subject to a full verification process and a Free Total Wi-Fi may not be claimed without valid confirmation by JT as to the identity of the new Customer. JT’s decision in this regard shall be final. JT reserves the right to modify or cancel this offer at any time without prior notice.
9. This offer may not be taken in conjunction with any other promotion offered by JT for the Eligible Services. Where the Customer becomes eligible to connect to the Guernsey Fibre network, the Customer may migrate the relevant Eligible Service to the Guernsey Fibre broadband service free of charge and receive the Free Total Wi-Fi.



10. For the avoidance of doubt, Lifeline Customers who are not eligible to make changes to their landline service are entitled to receive the Free Total Wi-Fi where the Customer chooses to move their broadband service to the JT Guernsey Fibre broadband service. For the avoidance of doubt, this offer is only available to Lifeline Customers with a JT Guernsey Fibre broadband service.
11. These terms of reference are in addition to (a) JT One Lite Terms of Reference, which are available online at <https://www.jtglobal.com/guernsey/jt-one/>; (b) JT's Exchange Line Service terms and conditions which are available online at <https://www.jtglobal.com/global/terms-conditions/> and (c) JT's Total Wi-Fi Service terms and conditions which are available online at <https://www.jtglobal.com/jt-total-wi-fi/total-wi-fi-terms-of-reference/>. Any capitalised term not defined in these terms of reference shall have the meaning given to it in the relevant JT One Lite Terms of Reference, Exchange Line Service terms and conditions or JT Total Wi-Fi Service terms and conditions.
12. A cooling-off period of 14 days applies to the Plans.