



## JT Guernsey 12 months' free service summer 2023 Promotion Specific Terms of Reference

1. This offer is available to:
  - (a) new Customers to JT in Guernsey who sign up to a landline, broadband, post-paid mobile service or JT One plan with JT; and
  - (b) existing Customers of JT in Guernsey who sign up to a new landline, broadband, post-paid mobile service or JT One plan that the Customer does not currently receive from JT,

(each an “**Eligible Service**”) during the period 5 July 2023 to 6 October 2023 (the “**Promotional Period**”).
2. A Customer who signs up to an Eligible Service during the Promotional Period will be entitled to receive the first twelve (12) months' use of the Eligible Service for free (the “**Offer**”), subject to the terms of reference below in relation to the service(s) selected by the Customer.
3. A Customer who signs up to a standalone post-paid mobile service with the Offer shall be entitled to select: (i) the relevant base plan; and (ii) one data bolt-on to be included in the Offer. All other optional extras (including data sharing and international calls bolt-ons) are not included in the Offer and shall be charged by JT.
4. A Customer who signs up to a landline service with the Offer shall be entitled to their base plan for free for twelve (12) months. The Offer does not include any optional landline bolt-ons which shall be charged by JT.
5. A Customer who signs up to either a copper or fibre broadband service for a minimum term of thirty six (36) months shall be entitled to receive the service for free for the first twelve (12) months.
6. A Customer who currently receives a landline, broadband and/or mobile service from JT and who signs up to either a JT One Lite or JT One Ultra plan (each a “**JT One Plan**”) with the Offer for a minimum term of thirty six (36) months shall be entitled to receive the element(s) of the JT One Plan that JT did not previously provide to the Customer for free for twelve (12) months. For example, if a Customer is an existing customer of JT for landline and broadband services, and signs up to a JT One Plan with the Offer during the Promotional Period, then JT shall apply a discount to the total cost of the JT One Plan of an amount equal to the cost of the mobile element of the JT One Plan for twelve (12) months.
7. A Customer that signs up to a JT One Plan with the Offer shall be entitled to select one mobile data bolt-on to be included in the Offer. All other JT One Plan optional extras are not included in the Offer and shall be charged by JT.
8. The offer is non-transferable and non-refundable and Customers cannot receive cash, or an alternative item, in place of the Offer.
9. New Customers are subject to a full verification process and the Offer may not be claimed without valid confirmation by JT as to the identity of the new Customer. JT's decision in this regard shall be final. JT reserves the right to modify or cancel this offer at any time without prior notice.
10. This offer may not be taken in conjunction with any other promotion offered by JT for the Eligible Services. Where the Customer becomes eligible to connect to the Guernsey Fibre network, the Customer may



migrate the relevant Eligible Service to the Guernsey Fibre broadband service free of charge and continue to receive the Offer.

11. For the avoidance of doubt, Lifeline Customers who are not eligible to make changes to their JT landline service are entitled to receive the Guernsey Fibre broadband service free of charge for twelve (12) months where the Customer chooses to move their broadband service to the JT Guernsey Fibre broadband service. For the avoidance of doubt, this offer is only available to Lifeline Customers with a JT landline service.
12. These terms of reference are in addition to (a) JT's JT One Ultra and JT One Lite Terms of Reference, which are available online at <https://www.jtglobal.com/guernsey/jt-one/>; and (b) JT's Exchange Line Service terms and conditions, JT's Data Services terms and conditions, and/or JT's Post-paid Mobile Services terms and conditions (as applicable), which are available online at <https://www.jtglobal.com/global/terms-conditions/>. Any capitalised term not defined in these terms of reference shall have the meaning given to it in the relevant terms and conditions.
13. A cooling-off period of three (3) months applies to all services.