



## JT Guernsey Free Service Offer 2022 - 2023 Terms of Reference

1. This offer is made by JT (Guernsey) Limited, East Wing, Trafalgar Court, Les Banques, St Peter Port, Guernsey, GY1 3PP (“JT”).
2. This offer is available to new Customers of JT who sign up to one of the following JT services in Guernsey as a new recipient or transferring from an alternative provider in Guernsey between 31 October 2022 and 31 March 2023 (the “**Promotional Period**”) for a Minimum Contract Period of twenty-four (24) months (the “**24-Month Service**”) or thirty-six (36) months (the “**36-Month Service**”, and together, the “**Eligible Services**”):
  - (a) a standalone Guernsey broadband service (details of which are provided at the following link: <https://www.jtglobal.com/saving/>); OR
  - (b) a standalone Guernsey landline service (details of which are provided at the following link: <https://www.jtglobal.com/saving/>); OR
  - (c) a standalone Professional broadband service in Guernsey (details of which are provided at the following link: (<https://business.jtglobal.com/solutions/fibre-broadband/>) & ([Pro Broadband \(Guernsey\) - JT Global Business | International Communications Enabler](#)).
3. A new Customer of JT signing up or transferring services from an alternative provider to the 24-Month Service in Guernsey during the Promotional Period will be entitled to receive the first six (6) months’ use of the 24-Month Service (which, for the avoidance of doubt, shall apply to both the broadband and landline element of the 24-Month Service to which the Customer has signed up/transferred from an alternative provider or one such element where only one element has been signed up to/transferred from an alternative provider) for free (the “**Free 6 Months**”).
4. A new Customer of JT signing up or transferring services from an alternative provider to the 36-Month Service in Guernsey during the Promotional Period will be entitled to receive the first twelve (12) months’ use of the 36-Month Service (which, for the avoidance of doubt, shall apply to both the broadband and landline element of the 36-Month Service to which the Customer has signed up/transferred from an alternative provider or one such element where only one element has been signed up to/transferred from an alternative provider) for free (the “**Free 12 Months**”).
5. Only one (1) Free 6 Months or Free 12 Months is available per Customer. A Customer may not purchase more than one of the Eligible Services for the same landline telephone number.
6. This offer is only available to Customers of JT signing up to one of the Eligible Services or transferring a service from an alternative provider during the Promotional Period directly in JT's retail outlet in Guernsey or online at <https://www.jtglobal.com/guernsey/personal/>.
7. The offer is non-transferable and non-refundable and Customers cannot receive cash, or an alternative item, in place of the Free 6 Months or Free 12 Months.
8. For the avoidance of doubt, this offer is only available to new Customers who sign up to either a new JT broadband and/or a new JT landline service during the Promotional Period and is not available to existing JT Customers who re-sign up to the broadband and landline elements of the Eligible Services.



9. New Customers are subject to a full verification process and the Free 6 Months or Free 12 Months may not be claimed without valid confirmation by JT as to the identity of the new Customer. JT's decision in this regard shall be final. JT reserves the right to modify or cancel this offer at any time without prior notice.
10. This offer may not be taken in conjunction with any other promotion offered by JT for the Eligible Services. Where the Customer becomes eligible to connect to the Guernsey Fibre network, Customers may migrate Eligible Services to the Guernsey Fibre broadband service free of charge and receive the offer.
11. For the avoidance of doubt, Lifeline Customers must retain their landline with Sure. Such Lifeline Customers are only entitled to receive the JT broadband service free of charge for the first six (6) or twelve (12) months in accordance with clauses 3 and 4 above.
12. These terms of reference are in addition to JT's Exchange Line Service and (Guernsey) Data Services terms and conditions which are available online at the following links: [Exchange-Line-TCs-final-version-15.03.2022.pdf](#) and [Data-Services-Guernsey-TCs-final-version-06.12.2021.pdf](#). Any capitalised term not defined in these terms of reference shall have the meaning given to it in the relevant Exchange Line Service or (Guernsey) Data Services terms and conditions.