



HSBC Affinity Plan - Terms of Reference (Jersey)

1. The following Terms of Reference are in addition to and must be read in conjunction with, the following JT Terms and Conditions:

- 1.1 Equipment Purchase Terms and Conditions; and
- 1.2 Post-paid Mobile Service Terms and Conditions.

2. The Service set forth in these Terms of Reference applies from the date on which the Customer's Contract for the HSBC Affinity Plan is approved and service is provided. Thereafter, JT may vary these terms of reference, services and/or prices in accordance with the applicable JT Terms and Conditions.

Requirements

3. In order to qualify for the HSBC Affinity Plan, the Customer must agree to each of the following:

- 3.1 that they are employed by HSBC at the point of sign-up or renewal of the Contract and they are able to produce proof of employment, e.g. a staff pass with their photograph on;
- 3.2 online billing and payment by Direct Debit; and
- 3.3 a twenty-four (24) month contract term ("Minimum Contract Period") for their mobile service.

HSBC Affinity Plan

4. The HSBC Affinity Plan includes the following per month:

- 4.1 250 international call minutes;
- 4.2 250 International text messages;
- 4.3 10GB Mobile local data; and
- 4.4 10% off handset price if purchased at the point of initial sign-up.

5. The initial 10GB of local mobile data is for use only by the Customer. Any additional data can be shared between users on the account. Additional data options can be found at <https://www.jtglobal.com/jersey/pay-monthly-plans/>

6. The benefits associated with the HSBC Affinity Plan will cease after 24-months. To continue to benefit from the HSBC Affinity Plan after the initial 24-month Minimum Contract



Period, Customers must re-sign a new Contract. An SMS reminder will be sent to the Customer at 23-months, reminding the Customer to re-sign, and requesting proof of employment with HSBC.

7. Existing pay as you go Customers may transfer their mobile service to the HSBC Affinity Plan if they meet the eligibility criteria detailed in section 3 above. The Customer must bring photographic identification, together with the pay as you go mobile handset itself, into the retail outlet, where the retail staff will process the request.

8. The call minutes, SMS allowances and the initial 10GB local mobile data bundle are unique to the HSBC Affinity Plan and will not be shared with any other mobiles on the same account. Additional mobile data can be shared across the same account if a data share bolt-on is purchased for an additional £5.25 per month per device. Minutes, SMS and mobile data allowances quoted relate to the billed month. Any minutes, data and/or SMS's that remain unused at the end of a month, will not be carried over to the following month. All usage in excess of the above allowances will be charged at JT's standard rates.

9. The minutes, SMS and data allowance only apply when the mobile device is connected to JT's network in Jersey or Guernsey, but text messages can be sent to any number worldwide. JT cannot guarantee delivery of any SMS.

10. Any calls, SMS's and data used whilst roaming will be charged at JT's standard roaming rates. See www.jtglobal.com/roaming for more information.

General terms

11. Subscription to the HSBC Affinity plan cannot be taken in conjunction with any other mobile promotional offers.

12. Online billing and payment by Direct Debit are pre-requisites for the HSBC Affinity Plan. JT will be entitled to charge an additional £1.31 per month for each of: (i) billing not received online; and (ii) payment made other than by Direct Debit in the event that the Customer at any time defaults in respect of these requirements (a total additional charge of £2.62 each month, such charges are subject to change).

13. HSBC Affinity Plan mobile allowances do not include calls made and SMS's sent to premium rate numbers or any other specialised landline or mobile services that incur charges in excess of standard call charges, as detailed on www.jtglobal.com.