

JT One and JT Pay Monthly Roaming Bolt-On Promotion 2019 Promotion Specific Terms of reference

- 1. This offer is available to new or existing Customers on our newest JT One or JT Pay Monthly plans in Jersey and Guernsey between 8 July and 5 September 2019 (the "**Promotional Period**").
- 2. This offer is available to new or existing JT Customers who are signed up or sign up to one of the following plans during the Promotional Period:
 - 2.1 In Jersey:
 - 2.1.1 JT One Lite priced at £40.95 per month;
 - 2.1.2 JT One Unlimited priced at £61.95 per month;
 - 2.1.3 JT Pay Monthly base plan priced at £8.40 per month;
 - 2.1.4 JT Pay Monthly base plan priced at £15.75 per month;
 - 2.1.5 JT Pay Monthly base plan priced at £21.00 per month; or
 - 2.1.6 JT Pay Monthly base plan priced at £26.25 per month,
 - 2.2 In Guernsey:
 - 2.2.1 JT One Lite priced at £39.00 per month;
 - 2.2.2 JT One Unlimited priced at £49.00 per month;
 - 2.2.3 JT Pay Monthly base plan priced at £8.00 per month;
 - 2.2.4 JT Pay Monthly base plan priced at £15.00 per month;
 - 2.2.5 JT Pay Monthly base plan priced at £20.00 per month; or
 - 2.2.6 JT Pay Monthly base plan priced at £25.00 per month,

(each a "Plan" and together, the "Plans").

- 3. Any new or existing Customer on one of the Plans may, during the Promotional Period, add a bolt-on to their telephone number for a one-off fee of either £5.25 (for Customers based in Jersey) or £5.00 (for Customers based in Guernsey) which will allow use of their local/on-island data allowance when roaming on a network in the UK, Europe and the USA for a period of thirty (30) days from the date the bolt-on was activated (the "**Bolt-On**").
- 4. The Bolt-On can be added to the Customer's Plan in one of the following ways:
 - 4.1 By calling the Customer Contact Centre on 882882;
 - 4.2 By emailing <u>mobile.services@jtglobal.com;</u>
 - 4.3 By visiting one of JT's retail stores in Jersey or Guernsey; or

- 4.4 Through the JT My Account app on an Android/iOS device.
- 5. Once the thirty (30) day period elapses, the Bolt-On will automatically be removed from the Customer's Plan. Any subsequent roamed usage will be charged at JT's standard roaming rates which are available at https://www.jtglobal.com/global/uk-europe-rates/ for the UK and Europe and https://www.jtglobal.com/global/uk-europe-rates/ for the WK and Europe and https://www.jtglobal.com/global/uk-europe-rates/ for the WK and Europe and https://www.jtglobal.com/global/uk-europe-rates/ for the world.
- 6. The Customer may renew the Bolt-On at any time during the Promotional Period.
- 7. The Bolt-On can only be applied to the data allowance of an individual subscriber/telephone number on a Customer Account with its own data allowance. Where a Customer Account has a Pay Monthly plan that has a mobile data allowance which is shared amongst multiple subscribers/telephone numbers via a data sharing bolt-on, this shared data allowance will not be accessible whilst roaming under this offer. Each subscriber/telephone number on the Customer Account must have a separate, individual local/on-island data allowance which cannot be shared amongst multiple telephone numbers/subscribers, in order to have the Bolt-On applied under this offer.
- 8. This offer is available to new and existing Customers signed up to the Plans. This offer is not available to existing Customers on legacy tariffs including but not limited to MyMobile or JT Complete, unless these existing Customers sign up to one of the Plans and purchase the Bolt-On during the Promotional Period.
- 9. The Bolt-On applies to data only and will not be applied to local/on-island call minute or text allowances.
- 10. For the avoidance of doubt, where a Customer purchases or renews a Bolt-On during the Promotional Period it will expire thirty (30) after the date of activation, notwithstanding that this date of expiry extends beyond the Promotional Period.
- 11. Where the Customer exceeds the local/on-island data allowance during the thirty (30) day active period of the Bolt-On, the Customer's roamed usage will be charged at JT's standard roaming rates which are available at https://www.jtglobal.com/global/uk-europe-rates/ for the UK and Europe and https://www.jtglobal.com/global/uk-europe-rates/ for the world.
- 12. Only one Bolt-On is available per telephone number on a Customer account. A Customer may not purchase more than one active Bolt-On for the same telephone number.
- 13. The Bolt-On is non-transferable and non-refundable and Customers cannot receive an alternative item in place of the Bolt-On.
- 14. This offer may not be taken in conjunction with any other promotion offered by JT during the Promotional Period for the Plans.
- 15. These terms of reference are in addition to JT's JT One, JT One Lite and Post-Paid Mobile Telephone Service Terms & Conditions which are available online at the following address: <u>https://www.jtglobal.com/global/terms-conditions/</u>. Any capitalised term not defined in these terms of reference shall have the meaning given to it in the relevant JT One, JT One Lite and Post-Paid Mobile Telephone Service Terms and Conditions.