

# Take-over of Service



Staff name:

A/C No:

Credit check by:


## Outgoing customer details

Title (Mr/Mrs/Miss/Ms)

Full name

Limited Company name

Date of birth

DD

MM

YYYY

Contact number

Email

Telephone number of service to be taken over


## Your home/billing/contact details

Address

Street name

Parish

Postcode


## Address you would like your final bill sent to (if different from above)

Address

Street name

Parish

Postcode


I have read, understood and agree to the 'Take-over of Service' process and terms and conditions

## Signature

Signed

Print name

Date

DD

MM

YYYY


A/C No:

Credit check by:


## Incoming customer details

Title (Mr/Mrs/Miss/Ms)

Full name

Limited Company name

Date of birth

DD

MM

YYYY

Contact number

Email


## Your home details

Address			
Street name			
Parish		Postcode	

I have read, understood and agree to the 'Take-over of Service' process and terms and conditions

## Signature

Signed			
Print name			
Date	DD	MM	YYYY

Should you wish this change to be included in the telephone directory, please submit your request to the Jersey Directory team via this form: [www.jtglob.com/DirectoryAmends](http://www.jtglob.com/DirectoryAmends)

## The Take-over of Service Process

1. The out going customer must complete the first section of the form and sign to authorise the incoming customer to take over the services as detailed.
2. The out-going customer must hand over the completed form to the incoming customer.
3. The incoming customer must visit our JT retail store in person with this form and their identification. Please note: If the incoming customer does not have an existing account with JT, he/she will need to open a new account.

## Terms & Conditions of Take-over of Service

### Out-going customer

- Handset rentals are not able to be taken over.
- Should a mobile service be taken over which has a handset rental attached to it, the remaining rental charges will be applied to the outgoing customer's account and will be due for payment in-line with the next billing period.
- Take over of contract and financial liability for subsequent bills can only take affect immediately at point of processing in store.
- JT complete packages (all 3 services) can be taken over at any point, however, the package can only be split and individual services taken over if they are out of contract term. In this instance, the other services would automatically be changed onto current standard plans.
- Take over completion is subject to the Incoming customer passing JT's credit check and being accepted.

### Incoming customer

- Acceptance of terms and conditions and financial liability of all remaining service contracts relating to services take over as agreed by the outgoing customer.
- Take over of contract and financial liability for subsequent bills can only take affect immediately at point of processing in store.
- Take over completion is subject to the Incoming customer passing JT's credit check and being accepted.

### JT Terms & Conditions:

JT products and services are provided to you subject to our terms and conditions of use specific to the product or service in question. The applicable terms and conditions can be found on our website at [www.jtglob.com](http://www.jtglob.com). The terms and conditions that apply to the account applied for by this Application Form are the JT General Terms and Conditions of Service. Other more specific terms and conditions will apply to particular product(s) or service(s) that you order from us in conjunction with the account. Please ask us if you are not sure which specific terms and conditions will apply to you. The terms and conditions are important, so please read them carefully before you sign up for our product(s) or service(s).

### Important information

To provide services to you, we need to handle personal information about you and this will be processed in accordance with the Data Protection (Jersey) Law 2018 / Data Protection (Bailiwick of Guernsey) Law 2017 and in accordance with our Data Protection Notice which can be found at [www.jtglob.com/GDPR](http://www.jtglob.com/GDPR). By completing this form you are consenting to us using this information to provide you with service(s). Your information will be retained for up to a maximum of 6 years after the end of your contract with us. You have a right to ask for a copy of the information held about you in our records. If you require us to correct any inaccuracies please email [customer.services@jtglob.com](mailto:customer.services@jtglob.com). Full details of your rights can be found at [www.jtglob.com/GDPR](http://www.jtglob.com/GDPR).

We will also use your personal information for the purposes of our legitimate interests; namely to keep you updated with news about our products and services, run credit checks where necessary, and share your information within the JT group of companies who may send you details of other goods and services which may be of interest to you.

Please confirm you wish to receive these types of marketing communications, by ticking this box .

The marketing preference options you select will not affect the delivery of your bill.