



JT One Spring Voucher Promotion 2023 Promotion Specific Terms of Reference

1. This offer is available to new and existing Customers of either of the JT One Ultra and JT One Lite plans in Guernsey (each “**Plan**” and, together, the “**Plans**”) who sign or re-sign to one of the Plans for a minimum contract period of twenty-four (24) months between 20 March 2023 and 30 June 2023 (the “**Promotional Period**”).
2. A new Customer of JT signing up to a Plan in Guernsey for a minimum contract period of twenty-four (24) months during the Promotional Period will be entitled to receive the following:
 - (a) the first three (3) months’ use of the Plan for free (the “**Free Service**”); AND
 - (b) a voucher to the value of £150 to be used as a credit on the Customer’s account (the “**JT Voucher**”).
3. An existing JT One Customer of JT re-signing up to a Plan in Guernsey for a minimum contract period of twenty-four (24) months during the Promotional Period will be entitled to receive the following:
 - (a) a voucher to the value of £150 to be used as a credit on the Customer’s account (the “£150 Voucher”).
4. Only one (1) JT Voucher (each a “**Voucher**”) and/or one (1) Free Service is available per Customer. A Customer may not purchase more than one of the Plans for the same landline telephone number.
5. This offer is only available to new and existing Customers of JT signing or re-signing to any of the Plans for a minimum contract period of twenty-four (24) months in JT’s retail outlet in Guernsey or online at <https://www.itglobal.com/guernsey/jt-one/>. To be eligible to re-sign and receive the offer existing Customers must have reached the end of the minimum twenty-four (24) month term of their extant JT One plan.
6. The minimum term of an existing Customer’s extant JT One plan must have expired before such Customer can re-sign and receive this offer.
7. The Voucher will be issued at the time the Customer signs or re-signs to any of the Plans.
8. If a Voucher is not taken by the Customer at the time they sign or re-sign to any of the Plans, the Voucher may at JT’s discretion be issued to the Customer at a later date provided that the Customer claims the Voucher within a period of one (1) month after the Customer has signed or re-signed to one of the Plans.
9. The JT Voucher can be redeemed to settle JT account invoices but cannot be used against Top Ups and can only be redeemed against products with a higher value than the JT Voucher value.
10. The offer is non-transferable and non-refundable and Customers cannot receive cash, or an alternative item, in place of a Voucher.
11. This offer may not be taken in conjunction with any other promotion offered by JT during the Promotional Period for the Plans. Where the Customer becomes eligible to connect to the Guernsey fibre network



whilst benefitting from one of the Plans, the Customer may migrate the relevant Plan to the Guernsey fibre broadband service free of charge.

12. These terms of reference are in addition to JT's JT One Ultra and JT One Lite Terms of Reference, which are available online at <https://www.jtglobal.com/guernsey/jt-one/>. Any capitalised term not defined in these terms of reference shall have the meaning given to it in the relevant JT One or JT One Lite Terms of Reference.
13. A cooling-off period of fourteen (14) days applies to the Plans but will only be accepted if the Partner Voucher and/or JT Voucher is returned to JT unused. A Customer who cancels any of the Plans during the cooling-off period who has redeemed a Voucher will be charged the full, face value of the Voucher.