



JT Broadband Speed Uplift Offer

Alderney Promotion specific Terms of Reference

These Terms of Reference are provided in addition to and must be read in conjunction with the Data Services Terms and Conditions for JT (Guernsey) Limited (“JT”), which are available at www.jtglobal.com/guernsey. Unless otherwise specified, terms used in these Terms of Reference have the same meaning as defined in the Data Services Terms and Conditions for JT (Guernsey) Limited.

1. This offer is available to new and existing Customers who sign up to a new JT broadband Service between 12th September 2018 to 31st December 2019 (the “**Promotion Period**”) for a Minimum Contract Period of 24 months.
2. A new or existing Customer signing up to a new JT broadband Service during the Promotion Period will receive a free speed uplift for the broadband Service as detailed in the table below for the Minimum Contract Period of 24 months (the “**Free Speed Uplift**”):

Customer buys download speed of:	As a result of this offer, Customer receives download speed of:	Upload Speed:
Up to 20 Mbps (ADSL)	Up to 40 Mbps (VDSL)	Up to 5 Mbps
Up to 40 Mbps (VDSL)	Up to 60 Mbps (VDSL)	Up to 10 Mbps
Up to 60 Mbps (VDSL)	Up to 100 Mbps (VDSL)	Up to 20 Mbps

3. This offer is only available to new and existing Customers of JT signing up for a JT broadband Service directly in the London House retail store in Alderney.
4. The offer is non-transferable and non-refundable, and a Customer cannot receive cash, or an alternative item, in place of the Free Speed Uplift.
5. Any JT Customer in Alderney who has upgraded their JT broadband Service prior to 12th September 2018 will also have the opportunity to either upgrade their broadband Service to the next higher speed (as set out in the table above) or downgrade to pay for the directly lower speed, whilst maintaining their current speed, as part of this offer.
6. The Free Speed Uplift is dependent on there being a fixed line phone socket at the Customer’s premises that is VDSL enabled. As the incumbent provider in Alderney, Sure (Guernsey) Limited (“**Sure**”) is currently undertaking the enhancement programme on an island-wise basis to upgrade fixed line phone sockets so that they are VDSL enabled. JT can only provide the Free

Speed Uplift as detailed in the above table to a Customer once Sure has completed the relevant works for that Customer's area of the island.

7. At the end of the 24-month Minimum Contract Period, the broadband Service will be downgraded to the speed applicable at the prevailing monthly charge that the Customer has been paying. For example, a broadband Service that has been provided at up to 60Mbps as part of this offer will be downgraded to a standard 40Mbps Service. Customers will have the option of maintaining the Service at the higher speed, but the Customer will need to sign up to a new JT contract, which will be chargeable at the prevailing monthly rental charge for that higher speed.
8. JT reserves the right to vary or amend these Terms of Reference or withdraw this offer at any time.