

TERMS OF REFERENCE

Valid from 28th February 2026

Loyalty Discount

1. The most up to date pricing for the Services set out in these terms of reference can be found at www.jtglobal.com. We may update all Services and pricing from time to time in accordance with the applicable [Terms and Conditions](#). Any capitalised term not defined in these terms and conditions shall have the meaning given to it in Our [Definitions Terms and Conditions](#).

LOYALTY DISCOUNT

2. Our Loyalty Discount entitles You to receive a discount of 10% on the monthly recurring Service Charges for Our consumer Services on Your JT account where You sign up to receive a broadband Service, landline Service and post-paid mobile Service from Us and all Services are within their Minimum Contract Period (the “**LD**”). For the avoidance of doubt, certain Services are not eligible for the LD. A full list of eligible Services, which may be updated by Us from time to time at Our discretion, is provided at the **Schedule** to these terms of reference. All Services to which the LD applies are subject to Our [fair usage policy](#).
3. The LD applies to the Service Charges for the eligible Services only and not to other ineligible items on Your JT account, including but not limited to, Pay Monthly Plans. Where You satisfy the minimum requirement of having one of each of the three eligible Services (landline, broadband and post-paid mobile) within a Minimum Contract Period, then any additional eligible mobile and broadband Services on Your JT account will also receive the LD.
4. Should one or more of the eligible Services not be within a Minimum Contract Period, the LD will cease to apply and all Services shall be charged at the full undiscounted Service Charges. You can renew the relevant Minimum Contract Period(s) to re-activate this LD at jtglobal.com/renew.

REQUIREMENTS

5. In order to qualify for the LD, You must comply with the following requirements:
 - You must sign up to a broadband Service, post-paid mobile Service and landline Service.
 - All three Services must be on the same JT account.
 - Each Service must have a Minimum Contract Period of at least 12 months.
 - Online billing and payment by Direct Debit are pre-requisites for all Services.
 - The LD is applicable to consumer Services only; business Services such as SIP, Cloud PBX, etc. are not eligible for the LD.
6. The following landline Services are not eligible for the LD: Alarm Line, Call Diversion, Hotline, Internal Landline, Staff Landline, Lift Line and Primetalk.

GENERAL TERMS

7. If any of the post-paid mobile Service, the broadband Service and/or the landline Service is terminated for any reason, or their Minimum Contract Period expires and is not renewed, You will no longer be eligible for the LD. The remaining connected Services will revert to the undiscounted Service Charges applicable to the relevant Service for the balance of any applicable Minimum Contract Period.
8. Online Billing and payment by Direct Debit are standard on the LD. We will be entitled to charge for each of: (i) billing not received online; and (ii) payment made other than by Direct Debit. Therefore, where You do not sign up to either online billing or payment by Direct Debit, You may incur additional charges each month.
9. Our landline and post-paid mobile Service allowances do not include calls made and SMSs sent to premium rate numbers or any other specialised landline or mobile services that incur charges in excess of standard call charges, as detailed on www.jtglobal.com.

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SCHEDULE

The following Services are eligible for the LD in **Jersey**:

1. Mobile
JT Mobile , 250 worldwide minutes and texts, 2GB home data, 2GB roam data
JT Mobile , Unlimited worldwide minutes and texts, 10GB home data, 10GB roam data
JT Mobile , Unlimited worldwide minutes and texts, 25GB home data, 25GB roam data
JT Mobile , Unlimited worldwide minutes, texts, home and roam data
JT Family Mobile , 50 CI minutes, 50 worldwide texts, 10GB home data, 10GB roam data
2. Broadband
20GB Daytime Allowance , 944Mb/94Mb
Unlimited Usage , 944Mb/94Mb
Unlimited Usage , 944Mb/944Mb
Pro 200GB Daytime Allowance , 944Mb/94Mb
Pro Unlimited Usage , 944Mb/94Mb
Pro Unlimited Usage , 944Mb/944Mb
3. Landline
JT Landline

The following Services are eligible for the LD in **Guernsey**:

1. Mobile
JT Mobile , 250 worldwide minutes and texts, 2GB home data, 2GB roam data
JT Mobile , Unlimited worldwide minutes and texts, 10GB home data, 10GB roam data
JT Mobile , Unlimited worldwide minutes and texts, 25GB home data, 25GB roam data
JT Mobile , Unlimited worldwide minutes, texts, home and roam data
JT Family Mobile , 50 CI minutes, 50 worldwide texts, 10GB home data, 10GB roam data
2. Broadband
Broadband , unlimited usage 16Mb
Broadband , unlimited usage 34Mb
Broadband , unlimited usage 53Mb
Broadband , unlimited usage 87Mb
Fibre Broadband , unlimited usage 50Mb
Fibre Broadband , unlimited usage 75Mb
Fibre Broadband , unlimited usage 150Mb
Fibre Broadband , unlimited usage 500Mb
Fibre Broadband , unlimited usage 1Gb
Fibre Broadband , unlimited usage 1.5Gb
Fibre Broadband , unlimited usage 2Gb
Pro Unlimited Usage , 16Mb service + fixed IP
Pro Unlimited Usage , 34Mb service + fixed IP
Pro Unlimited Usage , 53Mb service + fixed IP
Pro Unlimited Usage , 87Mb service + fixed IP
Pro Unlimited Usage , 944Mb/94Mb
Pro Unlimited Usage , 944Mb/944Mb
3. Landline
JT Landline