



FREE 'Guernsey Together Festival' Weekend Ticket Promotion 2023 Promotion Specific Terms of Reference

1. This offer is made by JT (Guernsey) Limited ("JT") and is available to new Customers of JT Pay Monthly plans and/or JT Pay As You Go plans in Guernsey and existing JT One Customers who successfully port a mobile service to JT and sign up between 27 February 2023 and 26 May 2023 (the "**Promotional Period**").
2. A Customer who, during the Promotional period, either:
 - (a) where a new Customer, ports their mobile telephone number to JT and signs up to one of the following JT Pay Monthly base plans (as listed on JT's website here: <https://www.jtglobal.com/guernsey/pay-monthly-plans/>):
 - (i) 250 worldwide minutes & texts;
 - (ii) 10,000 CI minutes & texts;
 - (iii) 10,000 CI & UK minutes & texts; or
 - (iv) 10,000 CI, UK & Top 10 International minutes & texts, or
 - (b) where an existing JT One Ultra or JT One Lite Customer, ports an additional mobile telephone number to JT and signs up to one of the following additional mobile plans (as listed on JT's website here under "Extras": <https://www.jtglobal.com/guernsey/jt-one/>):
 - (i) for JT One Ultra, an Additional Mobile Service or an Additional Family User; or
 - (ii) for JT One Lite, an Additional Mobile Service, or
 - (c) where a new Customer, ports their mobile telephone number to JT and signs up to a JT Pay As You Go Service and purchases a JT Top-Up Voucher with a value of at least £25.00 (the "**Top-Up Voucher**"),

(each of the JT plans listed at 2(a) and 2(b) above are hereinafter referred to as a "**Plan**" and together the "**Plans**"),

will be entitled to receive 1 free general admission weekend ticket to the *Guernsey Together* music festival which is to take place in Guernsey on Saturday 27 and Sunday 28 May 2023 (the "**Free Ticket**").

3. Only 1 Free Ticket is available per mobile telephone number ported to JT. A Customer may not purchase more than 1 of the Plans for the same mobile telephone number.
4. This offer is only available to new and existing Customers of JT signing up to any of the Plans in JT's retail outlet in Guernsey during the Promotional Period.
5. New Customers must take photographic identification with them when they visit JT's Guernsey retail outlet to port their mobile telephone number to JT.
6. A voucher code will be issued via an email and/or via SMS to the Customer's number once the Customer's mobile service has been successfully ported to JT and, where applicable, the Customer has applied the Top-Up Voucher. This voucher code must be redeemed on the *Guernsey Together* website at www.guernseytogether.co.uk prior to 27 May 2023 to receive the Free Ticket. A person other than the Customer may redeem the voucher code for the Free Ticket online, provided that the person redeeming the voucher code must be the correct age to use the Free Ticket. The person redeeming the voucher code for the Free Ticket online will be required to provide registration details (including but not limited to their



name and email address) at the time of redemption. These registration details shall be processed by the online ticketing and registration platform, Eventbrite (www.eventbrite.co.uk) in accordance with its terms of service available here:

https://www.eventbrite.com/support/articles/en_US/Troubleshooting/eventbrite-terms-of-service?lg=en_US). JT shall not be responsible for any action taken by Eventbrite in the redemption of the Free Ticket. All Customer personal data shall be processed in accordance with the Eventbrite privacy policy, available here:

https://www.eventbrite.co.uk/support/articles/en_US/Troubleshooting/eventbrite-privacy-policy?lg=en_GB. JT shall not be responsible for any processing of Customer data in the redemption of the Free Ticket or for any action taken by Eventbrite in this regard.

7. Where applicable, the Customer must apply the Top-Up Voucher to their Account upon successful completion of the porting of the Customer's mobile service to JT. For the avoidance of doubt, the Top-Up Voucher or any unused part thereof is not transferable to a JT post-paid Account. Pursuant to the JT Pre-Paid Mobile Telephone Service (Pay as you go) Terms and Conditions, the Customer must undertake an Account top-up at least once every 210 days (7 months) for the service to continue.
8. Upon successful completion of the Customer's mobile number porting and the Customer purchasing the Top-Up Voucher, it may take up to 72 hours for the voucher code to be delivered to the Customer via an email address and/or via SMS to the Customer's number which has ported to JT.
9. The provision of the Free Ticket is subject to availability. If JT's stock of Free Tickets is exhausted prior to the end of the Promotional Period, the Promotional Period shall terminate at the point JT's stock of Free Tickets is exhausted.
10. The offer is non-transferable and non-refundable, and Customers cannot receive cash, or an alternative item, in place of a Free Ticket.
11. This offer may not be taken in conjunction with any other promotion offered by JT during the Promotional Period for the Plans.
12. Use of the Free Ticket will be subject to an expiration date and is subject to the terms and conditions stipulated by the *Guernsey Together* event organisers, and JT shall not be responsible for any action taken by the *Guernsey Together* event organisers in this respect.
13. JT shall accept no responsibility for any delay or failure to hold the *Guernsey Together* festival where it is prevented from taking place as a result of any Coronavirus (COVID-19) guidance issued by the States of Guernsey or any other unforeseen action taken by the *Guernsey Together* festival organisers.
14. These terms and conditions are in addition to JT's Post-paid Mobile Telephone Service and Pre-Paid Mobile Telephone Service (Pay as you go) Terms and Conditions which are available on JT's website here: <https://www.itglobal.com/wp-content/uploads/Mobile-Telephone-Service-Post-Paid-TCs-final-version-06.12.2021.pdf> and here: <https://www.itglobal.com/wp-content/uploads/Mobile-Telephone-Service-Pre-Paid-TCs-final-version-17.10.2022.pdf>. Any capitalised term not defined in these terms and conditions shall have the meaning given to it in the Post-paid Mobile Telephone Service and Pre-Paid Mobile Telephone Service (Pay as you go) Terms and Conditions.
15. JT may vary or terminate this offer at any time in its absolute discretion. By participating in this offer, each entrant agrees to be bound by these conditions. All instructions issued by JT in relation to this offer form part of these conditions.



16. To the full extent permitted by law, JT and its associated companies and any agencies (the “**Relevant Parties**”) exclude all liability for any loss (including any damage, claim, injury, cost or expense) whatsoever which is suffered or incurred by any person arising out of, or in any way connected with, this offer or the Free Ticket including without limitation:
 - (a) any direct, indirect, economic or consequential loss; or
 - (b) any loss arising from any negligent act or omission of any of the Relevant Parties.

17. JT will not accept liability for any entries lost or damaged, nor for any associated costs to claimants.