



## **Schoolchildren Free Broadband Connection Offer**

### **Terms and Conditions**

1. This Offer is brought by JT (Jersey) Limited of No 1 The Forum, Grenville Street, St Helier, Jersey JE4 8PB (“**JT**”) in association with Digital Jersey of No 4 The Forum, Grenville Street, St Helier, JE2 4UF (“**DJ**”).

#### **OFFER**

2. Free mobile or fixed broadband for schoolchildren who live in a household without internet (the “**Offer**”) for the duration of the period of time the Government of Jersey dictates that all Jersey schools are to remain closed as a result of the restrictions surrounding the COVID-19 pandemic (the “**Offer Period**”).
3. The Offer is only available during the Offer Period to individuals directly contacted by DJ by letter (the “**Offeree**”) and provided with a unique, one-time code to access the Offer (the “**Code**”). The Code can only be used once by the Offeree with one (1) telecommunications provider in Jersey for one (1) Solution (as defined below) to be used by the Offeree only.
4. The Offeree may choose one (1) of the following during the Offer Period:
  - a. a fixed broadband solution which provides connection to a free unlimited fibre broadband service (the “**Free Fibre Solution**”); or
  - b. a mobile broadband solution which is capped at 60GB of free data per month (the “**Free Mobile Solution**”)(each a “**Solution**” and together the “**Solutions**”).

#### **FREE FIBRE SOLUTION**

5. The following are prerequisites for an Offeree who selects the Free Fibre Solution:
  - a. A fully functioning landline is a prerequisite to receive the Free Fibre Solution. The Free Fibre Solution may be available to an Offeree without a fully functioning landline but only where a landline service is ordered from a service provider which will be charged at the full price along with the standard connection fees and minimum twelve (12) month term; and
  - b. A connection to the JT fibre network.
6. In order to connect to fibre network as part of the Free Fibre Solution an Offeree will be provided with a Tilgin router free of charge (if required).
7. At the end of the Offer Period, the Tilgin router shall be returned to JT within thirty (30) days of the service being disconnected, in the same box it was provided in and in a condition that is acceptable to JT, at its sole discretion.

8. Any router not returned in this time period or returned in a condition unsatisfactory to JT will be charged to the Offeree or the Offeree's JT account set up to receive the Solution.

### **FREE MOBILE SOLUTION**

9. In order to connect to the mobile data network, the Offeree who selects the Free Mobile Solution will be provided with a mobile hotspot device free of charge.
10. At the end of the Offer Period, the mobile hotspot device shall be returned to JT within thirty (30) days of the service being disconnected, in the same box it was provided in and in a condition that is acceptable to JT, at its sole discretion.
11. Any mobile hotspot device not returned in this time period or returned in a condition unsatisfactory to JT will be charged to the Offeree or the Offeree's JT account set up to receive the Solution.

### **GENERAL**

12. At the end of the Offer Period, should the Offeree wish to continue with either of the Solutions, the Offeree must contact JT by email to [home@jtglobal.com](mailto:home@jtglobal.com) or by telephone to 882882 and signing up to a suitable plan for which connection fees, equipment fees and minimum terms may apply.
13. The Solutions are non-transferable and non-refundable and the Offeree cannot receive cash, or an alternative item, in place of the Solutions.
14. The Offer is open to all those attending a school in Jersey and selected by DJ over whose decision JT has absolutely no influence or control. No purchase of any sort is necessary to be considered for the Offer and there is no charge to be considered for the Offer. Any additional costs incurred are the responsibility of the Offeree.
15. Offerees are subject to a full verification process and the Solutions may not be claimed without valid confirmation by JT as to the identity of the Offeree. JT's decision in this regard shall be final.
16. To the full extent permitted by law, JT and its associated companies and any agencies (the "**Relevant Parties**"), exclude all liability for any loss (including any damage, claim, injury, cost or expense) whatsoever which is suffered or incurred by any person arising out of, or in any way connected with the Offer or the Solutions including without limitation:
  - a. Any direct, indirect, economic or consequential loss; or
  - b. Any loss arising from any negligent act or omission of any Relevant Parties.

JT will not accept liability for any entries lost or damaged, nor for any associated costs to claimants.

17. By participating in the Offer each Offeree acknowledges and consents to JT handling their personal information. JT may also use personal information to provide updates with news about its products and services using the contact details provided. JT may share such information with other affiliates of JT Group Limited and may send details of other goods and services, which may be of interest. If an Offeree does not wish to receive marketing communications, they must inform JT via its website [www.jtglobal.com](http://www.jtglobal.com). Each Offeree has a right to ask for a copy of the information held about them in JT's records and to require JT to correct any inaccuracies by writing to Customer Services, PO Box 53, No 1 The Forum, Grenville Street, St Helier, Jersey JE4 8PB or emailing customer services at [Customer.services@jtglobal.com](mailto:Customer.services@jtglobal.com).