

TERMS OF REFERENCE

JT Bill Credit Offer

2025 Promotion Specific Terms of Reference

1. This Offer is available where You sign or re-sign up to the following Services with JT for a Minimum Contract Period of 24 months:
 - (a) a post-paid mobile Service;
 - (b) a broadband Service; and/or
 - (c) a landline Service,during the period 3 April 2025 to 30 June 2025 (the “**Promotional Period**”).
2. Where You sign or re-sign up to:
 - (a) a landline AND broadband Service during the Promotional Period, You will be entitled to receive a credit of £100 on Your Account; or
 - (b) a post-paid mobile, landline AND broadband Service during the Promotional Period, You will be entitled to receive a credit of £150 on Your Account.
(together, the “**Offer**”).
3. The Offer applies to the standard JT landline Service. Landline Services such as Primetalk, SIP, ISDN, hosted PBX are all excluded from this Offer.
4. The Offer is non-transferable and You cannot receive cash, or an alternative item, in place of the Offer.
5. This Offer is not applicable to an existing Service to which You have signed up which has a Minimum Contract Period which has not yet expired.
6. Where You are one of Our new customers, You will be subject to a full verification process and the Offer may not be claimed without valid confirmation by Us as to Your identity. Our decision in this regard shall be final.
7. Where You cancel a relevant Service during the Minimum Contract Period, You shall be liable to refund any credit applied to Your Account under this Offer.
8. We reserve the right to modify or cancel this Offer at any time without prior notice.
9. With the exception of the [Multiple Service Discount](#), this Offer may not be taken in conjunction with any other promotion offered by Us for Services.
10. Where You become eligible to connect to the Guernsey Fibre network, You may migrate the relevant Service to the Guernsey Fibre broadband Service free of charge and continue to receive the Offer.
11. For the avoidance of doubt, in Guernsey this Offer is unavailable to You as a Lifeline customer and only available to You in Jersey where You have a JT landline Service.
12. These terms of reference are in addition to Our exchange line Service terms and conditions, post-paid mobile Service and/or Our Data Service terms and conditions (as applicable), which are available online at <https://www.jtglobal.com/global/terms-conditions/>.
13. Any capitalised term not defined in these terms of reference shall have the meaning given to it in the [Definitions](#) terms and conditions.
14. A cooling-off period of 14 Days applies to all Services signed up to under this Offer.