## **TERMS OF REFERENCE**

## Unlimited Promotion 2023 Jersey and Guernsey Promotion Specific Terms of Reference

## 1. This offer is available to:

- (a) new Customers of JT who sign up to a standalone JT post-paid mobile Service (as further described here: <u>https://www.jtglobal.com/jersey/pay-monthly-plans/</u> and here: <u>https://www.jtglobal.com/guernsey/pay-monthly-plans/</u> with 100GB of local data;
- (b) existing Customers of JT who are signed up to a standalone JT post-paid mobile Service and who receive 100GB of local data;
- (c) new Customers of JT One who sign up to a JT One plan for a minimum term of 24 months and add 100GB of data onto their JT One mobile Service; and
- (d) existing Customers of JT One who have signed up to receive 100GB of data on their JT One mobile Service,

together (the "Eligible Plans") during the period 3 November 2023 to 2 February 2024 (the "Promotion Period").

- 2. A Customer who signs or re-signs up to an Eligible Plan during the Promotion Period will receive unlimited data during the Promotion Period or closest billing period thereafter (the "**Data Offer**").
- 3. In addition, Customers who sign or re-sign up to a JT One Eligible Plan, will receive unlimited roaming data in the UK, EU and USA (as per the list of countries set out in the table here: <a href="https://www.jtglobal.com/global/terms-conditions/">https://www.jtglobal.com/global/terms-conditions/</a>) on their mobile Service under the relevant JT One plan as part of the Offer during the Promotion Period ("Roaming Offer").
- 4. The Data Offer and Roaming Offer are non-transferable and non-refundable and Customers cannot receive cash, or an alternative item or service, in place of the Data Offer and Roaming Offer.
- 5. For the avoidance of doubt, the Data Offer and Roaming Offer shall apply to Customers that receive/sign up to receive 100GB of data at a subscriber level rather than an Account level.
- 6. Existing Customers signed up to an Eligible Plan shall have the Data Offer and, where applicable, Roaming Offer applied to their Account from the bill date closest to the commencement of the Promotion Period for a period of 3 billing months/billing cycles thereafter. As an example, where a Customer receives their JT bill on the 28<sup>th</sup> day of the month, the Customer will receive unlimited data from 29 November 2023 until 28 February 2024 from which date the Customer's data allowance shall revert back to 100GB.
- 7. New Customers signing up to an Eligible Plan shall have the Data Offer and, where applicable, Roaming Offer applied to their Account from the date of sign up until the billing date which falls soonest after the end of the Promotion Period. As an example, where a Customer signs up to an Eligible Plan on 5 January 2024 and elects to receive their JT bill on the 25<sup>th</sup> day of the month, the Customer will receive unlimited data from the date of sign up until 25 February 2024 from which date the Customer's data allowance shall revert back to 100GB.
- 8. For the avoidance of doubt, unlimited usage is subject to JT's Fair Usage Policy as published on JT's website here: <u>https://www.jtglobal.com/wp-content/uploads/JT-Fair-Usage-Policy.pdf</u>.
- 9. New Customers are subject to a full verification process and the Offer may not be claimed without valid confirmation by JT as to the identity of the new Customer. JT's decision in this regard shall be final. JT reserves the right to modify or cancel the Data Offer and Roaming Offer at any time without prior notice.
- 10. The Data Offer and Roaming Offer may not be taken in conjunction with any other promotion offered by JT for an Eligible Service.
- 11. A cooling-off period of 14 days applies to all Services.
- 12. These terms of reference are in addition to (a) the applicable JT Data Services terms and conditions (which are available online at <a href="https://www.jtglobal.com/wp-content/uploads/Data-Services-Jersey-TCs-final-version-06.12.2021.pdf">https://www.jtglobal.com/wp-content/uploads/Data-Services-Jersey-TCs-final-version-06.12.2021.pdf</a> and <a href="https://www.jtglobal.com/wp-content/uploads/Data-Services-guernsey-TCs-final-version-06.12.2021.pdf">https://www.jtglobal.com/wp-content/uploads/Data-Services-Jersey-TCs-final-version-06.12.2021.pdf</a> and <a href="https://www.jtglobal.com/wp-content/uploads/Data-Services-guernsey-TCs-final-version-06.12.2021.pdf">https://www.jtglobal.com/wp-content/uploads/Data-Services-guernsey-TCs-final-version-06.12.2021.pdf</a>) and (b) the applicable JT One terms of reference available

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online at <u>https://www.jtglobal.com/global/terms-conditions/</u>. Any capitalised term not defined in these terms of reference shall have the meaning given to it in the relevant JT Data Services terms and conditions or relevant JT One terms of reference.

