



Wi-Fi Everywhere Terms of Reference

These terms of reference are provided in addition to and must be read in conjunction with the JT General Services Terms and Conditions, the JT Exchange Line Service Terms and Conditions, the JT (Jersey) Data Services Terms and Conditions and the JT Equipment Purchase Terms and Conditions, which are available at: <https://www.jtglobal.com/global/terms-conditions/> (the “**Terms and Conditions**”).

Unless otherwise specified in these Terms of Reference, terms used in these Terms of Reference have the same meaning as defined in the Terms and Conditions.

These Terms of Reference apply to Customers of JT who are signed up to an existing broadband Service in Jersey.

1. A Customer can request a Wi-Fi health check at a Charge of £94.50 (inclusive of GST) which includes the following:
 - i) A 60-minute Wi-Fi Site (as defined below) survey carried out by a qualified telecoms engineer. The “**Site**” means the premise where the broadband Service is in situ; and
 - ii) A report provided to the Customer as a result of the Site survey showing signal strength by room as well as providing recommendations for improvement. Recommendations provided may include the purchase of Wi-Fi boosting Goods as specified on JT’s website at <https://www.jtglobal.com/global/jt-wi-fi-health-check/> (the “**Equipment List**”).
2. The £94.50 Charge can be paid for by adding the full Charge to the next bill that the Customer receives from JT or by the Charge being added to a Customer’s account to be paid in twelve (12) equal monthly payments.
3. The £94.50 Charge only includes 60-minutes of engineering time in relation to the Site survey. If engineering time in relation to the Site survey exceeds 60-minutes, this will be chargeable at JT’s standard rates which can be found on JT’s website at <https://www.jtglobal.com/jt-help/jersey/broadband/> under the heading “Engineer/connection charges”.
4. Goods bought by the Customer from the Equipment List at the time of the Site survey will receive a 20% discount on the Price listed for those Goods on the Equipment List. The Price can be paid upfront by the Customer or over 12 or 24 months. Goods bought after the Site survey will be charged at standard rates without any discount being applied.
5. Where the poor Wi-Fi coverage is deemed to be a fault with the JT network by the engineer carrying out the Site survey, the Site survey will not be chargeable.